

# **Annual Report 2022-2023**

(1 July 2022 – 30 June 2023)

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#### **SUMMARY**

The audit process has resumed its regular operations following several years of disruption caused by the COVID-19 crisis. Amidst the challenges, three international units withdrew from the iCOP due to pandemic-related disruptions. However, four new international units have undergone assessment and have been granted licenses. In the Australia/New Zealand region, there have been changes with the closure of two units and the opening of three new units.

The iCOP has undergone a thorough review and received approval. The revised version is scheduled to take effect in January 2024. Additionally, a review of the COP is currently in progress and is expected to be completed by June 2024.

#### 1. INTRODUCTION

The Reproductive Technology Accreditation Committee (RTAC) was formed in 1987 and is a sub-committee of the Fertility Society of Australia and New Zealand (FSANZ) reporting to the FSANZ Board. RTAC issues licences to ART Units that comply with the Code of Practice. The Australian and New Zealand Code was first introduced in 1986 when the FSANZ produced a series of standards as a guide for ART Units. This initial code was revised in 1992, 1997, 2001 and 2005. It was fully rewritten in 2008 with further revisions in 2010, 2014, 2017 and 2021. An International Edition of the Code of Practice was introduced in 2014 to facilitate its application in countries outside the jurisdiction of the regulatory laws of Australia and New Zealand, and this was revised in 2023. The purpose of both RTAC Codes of Practice is to:

- a) Promote continuous improvement in the quality of care offered to people accessing fertility treatment.
- b) Provide a framework and set criteria for the auditing process that leads to accreditation of organisations that deliver fertility services.
- c) Ensure the auditing process is carried out in an independent, non-adversarial and constructive manner.

#### 2. AUDIT AND LICENSING OF ART UNITS

An ART Unit is defined as being a facility with a laboratory collecting or preparing human gametes and/or embryos for therapeutic service, possibly across a range of sites of clinical activity. All ART Units in Australia and New Zealand were audited against the RTAC Code of Practice (2021) by auditors from the Certifying Bodies (CBs). In addition to the RTAC audit, some ART Units chose to have a simultaneous audit against the standard ISO9001, and all Units in New Zealand are audited for compliance with the New Zealand Ministry of Health NZ8181 Guidelines.

Audits undertaken are classified as:

- a) Stage 1 audit. An audit for a new unit and a license is not issued.
- b) Stage 2 audit. An audit for a new Unit.
- c) Surveillance audit. A routine audit is undertaken annually. These audits have a three-year cycle with Critical Criteria from the Code of Practice reviewed annually, and Good Practice Criteria once in the cycle. The only exception to this is Units in Singapore where local legislation requires a surveillance audit every two years with all Criteria to be reviewed.
- d) Relocation audit. This is a special audit where a Unit has relocated.
- e) Follow-up audit. Where a licence was issued for a reduced time due to a significant non-conformity, and the purpose is to confirm the Unit is now compliant.

#### The accreditation process is:

- 1. A visit by one or two auditors from a CB depending on the size of the Unit, and a review to confirm compliance with the Code of Practice. Once any non-conformities have been resolved, the CB can then issue a Certificate confirming compliance and a recommendation to RTAC to issue a licence.
- 2. Review of the Certification report by the RTAC Chair and a decision made to issue the licence or not.

Key personnel listed are those in post at the time of the audit and staff changes may therefore have changed since then. The report uses the position titles given in the RTAC Codes of Practice to indicate the levels of responsibility. However, Units are entitled to use their staff titles where they prefer.

#### **Certifying Bodies**

Two certifying bodies currently undertake audits of ART Units both in Australia and New Zealand and Units outside of these countries. They are:

- 1. Certified Partner Global (<a href="https://cpg.global">https://cpg.global</a>)
- 2. Global-Mark (<a href="https://www.global-mark.com.au/">https://www.global-mark.com.au/</a>)

Both CBs are audited and approved by the agency JAS-ANZ (http://www.jas-anz.com.au/)

DNVGL have withdrawn as a CB for the RTAC Code of Practice. The audit work they previously carried out has been taken up by the two companies above.

#### Australia and New Zealand ART units

The ART Units audited during the period 1st July 2022 to 30th June 2023 against the Australian and New Zealand Code of Practice (2021) are listed in Appendix 1 according to their location, namely Australian Capital Territory (Table 1), New South Wales (Table 2), New Zealand (Table 3), Northern Territory (Table 4), Queensland (Table 5), South Australia (Table 6), Tasmania (Table 7), Victoria (Table 8) and Western Australia (Table 9). All Units are audited annually, with Critical Criteria audited annually and Good Practice Criteria in a three-year cycle.

#### International ART units

The ART Units audited during the period 1<sup>st</sup> July 2022 to 30<sup>th</sup> June 2023 against the International RTAC Code of Practice (2018) are listed in Appendix 2 according to their location, namely China (Table 10), Indonesia (Table 11), Malaysia (Table 12), Singapore (Table 13), Thailand (Table 14), and Vietnam (Table 15). Note that Units are audited annually (Critical Criteria annually and Good Practice Criteria in a three-year cycle) except for Singapore where local legislation requires bi-annual audits, and so all audits in Singapore are against all criteria of the International Code of Practice.

#### Audits

All the required audits for Australian and New Zealand clinics had been undertaken by the end of this reporting period. Some Asian clinics requested and were granted a further postponement of their audits as their Unit was either still closed or operating a limited service only. A further three international units have withdrawn from the RTAC international scheme, but 4 new international Units have been granted licenses Units.

In Australia and New Zealand, 2 Units have closed or amalgamated with other Units and 3 new Units have been granted licenses.

A total of **117** audits were carried out in the period from the 1<sup>st</sup> of July 2022 to the 30<sup>th</sup> of June 2023. Chart 1 shows the monthly breakdown of the audits. Table 1 shows the number of licenses, and this is greater than the number of audits even though all the required audits have been completed. This discrepancy is due to

a) Audit timing. For example, there are 6 NZ licenses but only 3 audits. The NZ audits occur in early July and in this period 3 were performed in late June 2022 and 3 in early July. All 6 were done in early July 2023.

- b) Satellite Units are not audited annually.
- c) Some Asian units have requested postponement of their audits.
- d) This figure in Table 1 is for now and this includes new Units that were not around in the current period.

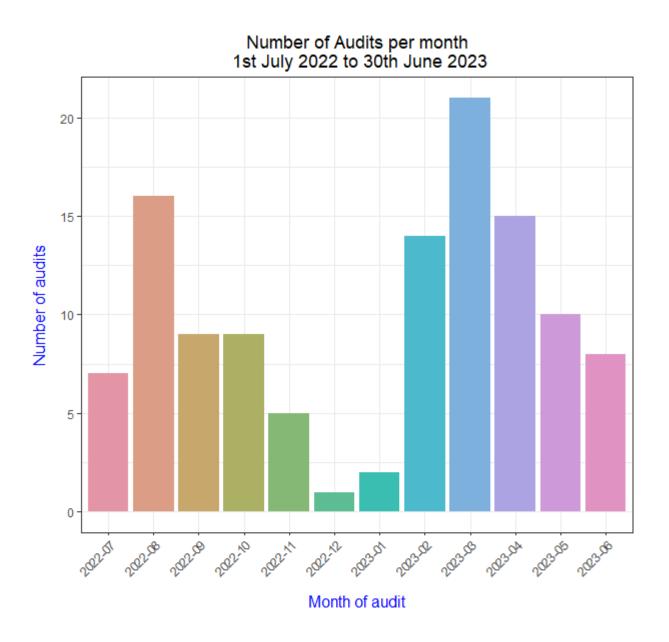


Chart 1: Monthly Audits

A breakdown of the audits is shown in Tables 1 and 2. Only 5% of Audits carried out in this reporting period were conducted offsite (Nealy 50% in the previous reporting period). The auditors continue to report that the offsite audit is successful and has been especially useful for those units located outside of Australia as both audit groups are domiciled in Australia.

Due to changes to scheme rules which were effective from January 2020 major Non-Conformances (NCR) were reportable during an audit. These major NCRs were rectifiable within 30 days, and this was achieved in all cases. There were far fewer major NCRs reported in this reporting period than in the previous period.

Table 1: Audit breakdown (offsite/onsite)

	Number licenses	Number audits	Total NCR	Average NCR	Major NCR
Australia	97	84	164	1.95	1
New Zealand	6	3	15	5.00	0
International	41	30	68	2.27	0
Total	144	117	247	2.11	1

Table 2: Audit breakdown (NCRs)

	Number audits	Offsite	Onsite	Ratio
Australia	84	1	83	1.19%
New Zealand	3	0	3	0.0%
International	30	5	25	16.7%
Total	117	6	111	5.12%

#### Regarding License Periods (table 3):

- A license period of 0 months is tied to a major Non-Conformance Report (NCR), a licence cannot be reissued until the NCR is resolved. If the NCR persists beyond the nominal license expiry, the license is forfeited. Notably, all instances of major NCRs were successfully rectified before the nominal license expiry, resulting in license renewals.
- In addition 0-month audits are conducted in conjunction with Stage 1 audits and relocation audits. Table 3 illustrates that out of 6 audits conducted over 0 months, 4 were Stage 1 audits, 1 was a relocation audit, and 1 involved a major NCR.
- For new units, a 6-month license is initially granted. Routine follow-ups occur at the 6-month mark, or sooner if an identified issue necessitates prompt attention before the standard 12-month period. Typically, a 12-month license is standard, but certain Asian Units, specifically in Singapore, adhere to a 24-month norm.
- In the category of audits where a license is not issued, instances include Stage 1 audits for new clinics and audits of egg collection facilities separate from the main laboratory.

Table 3: Audit licenses.

License	Number
0 months	6
3 months	0
6 months	15
12 months	91
24 months	2
other	3
Total	117

Table 4 shows the breakdown of the areas of the COP (Australia and New Zealand only) with the number of NCRs raised against the COP major section.

Table 4 NCRs by COP major section

Section	Label	Criteria	Count	Percent
1.1	Establishment of an ART Unit	na	0	0.0%
1.2	Quality management system (QMS)	GPC1	20	11.4%
1.3	Compliance	CC1	2	1.1%
1.4	Personnel	CC2	22	12.5%
1.5	Stakeholder feedback	GPC2	1	0.6%
1.6	Disaster management	CC3	8	4.5%
1.7	Renaming or Closure of an ART Unit	na	0	0.0%
1.8	na	na	0	0.0%
1.9	na	na	0	0.0%
2.1	Medical management	GPC3	0	0.0%
2.2	Information	GPC4	1	0.6%
2.3	Valid consent	CC4	17	9.7%
2.4	Management of infection risk	CC5	1	0.6%
2.5	Medication management	GPC5	23	13.1%
2.6	Identification and traceability	CC6	22	12.5%
2.7	Emergency care	GPC6	9	5.1%
2.8	Donor and surrogacy requirements	CC7	1	0.6%
2.9	Cryostorage of gametes and embryos	CC8	17	9.7%
3.1	Ovarian hyperstimulation syndrome	GPC7	0	0.0%
3.2	Adverse events	CC9	29	16.5%
3.3	Multiple pregnancy	CC10	0	0.0%
3.4	Data monitoring	CC11	2	1.1%
3.5	Data reporting	CC12	1	0.6%
3.6	na	na	0	0.0%
3.7	na	na	0	0.0%
3.8	na	na	0	0.0%
3.9	na	na	0	0.0%

The highlighted rows represent the areas of concern, and these are Quality Management, Personnel, Medication management, Identification & Traceability, and the reporting of Adverse Events. These areas will come under scrutiny in the current COP review.

#### 3. ADMINISTRATION OF RTAC

RTAC is comprised of a Chair appointed by the FSANZ Board, and members nominated by the various professional groups within the FSANZ together with a nominee of ACCESS (a not-for-profit, consumer-controlled, independent sector organisation). It is supported by the FSANZ Secretariat, Ms Kim O'Dea.

#### **RTAC Chair**

The Chair during 2022-2023 was Dr Chris Copeland who was appointed on the 16<sup>th</sup> of September 2019. The position has a term of three years, and this expired in September 2022. Due to the COVID pandemic and its ongoing consequences, it was agreed that the appointment would be extended for a further 3 years until September 2025.

#### **RTAC** members

The members of RTAC were:

- Hamish Barblett Deputy Chair Appointed by FSANZ Board
- Dr Anne Clark Nominee of the IVF Directors Subcommittee of the FSANZ.
- Ms Antonia Clissa Nominee of the Australian and New Zealand Infertility Counsellors Association (ANZICA).
- Dr Yanhe Lui Nominee of Scientists in Reproductive Technology (SIRT).
- Ms Linda Robinson Nominee of Fertility Nurses of Australasia (FNA).
- Ms Maree Pickens Nominee of ACCESS

#### Meetings

Two face- face meetings have been held in 2022 2023. The committee has met online once.

The RTAC Chair attended three online meetings and one face-to-face meeting of the FSANZ Board during the year.

#### Review of the International RTAC Code of Practice (iCOP)

A review of the iCOP was last carried out in 2021 and the next review was scheduled for 2023. Notification of this review was circulated in November 2022 requesting submissions to be made no later than the 28<sup>th</sup> of February 2023 so that the review could be completed, and a completed document made available for the scheduled FSANZ conference in June 2023. A final draft was submitted to the Board for consideration in October 2023 and this draft was approved and will come into effect in January 2024. The major updates to this version of the COP are listed below.

- 1. CC9. Adverse events: A list of Adverse Events has been included outlining the action required by the unit in each instance.
- 2. Attachment 1 Donor & Surrogacy Requirements: A "Donor Recipient Counselling Checklist" has been added detailing the requirements of implications counselling prior to commencing treatment.
- 3. Attachment 3 Adverse Events Reporting: The submission template has been updated to bring it into line with the ANZ COP.

4. Attachment 4 - Best Practice Recommendations: This (new) section has been included at the suggestion of the Certifying Bodies and has been designed to adopt the role of the "technical bulletin" issued under the ANZ CoP and are not auditable. Units will be encouraged to adopt these recommendations over the next few auditing periods, with the goal of potentially including them as auditable requirements in future versions of the iCOP.

#### Review of the Code of Practice.

A review of the RTAC Code of Practice was commenced in 2023. Submissions have been received and categorized according to theme and COP major section (see Table 4 for a list of the major sections). 67 submissions have been received from 19 individuals or organizations. This represents an estimated engagement rate of 18% which is acceptable as many Units are corporates and 1 submission represents multiple Units. The FSANZ board has also initiated a broad review of the legal framework of the COP. The normal review process is on hold until this board review is complete. It is anticipated the COP review will be completed by June 2024.

#### Complaints

Complaints can now be lodged directly with RTAC via the FSANZ website. Six complaints have been lodged in this manner during the period 1-7-2022 to 30-6-2023. All complaints were responded to in an appropriate and timely manner. In four cases there was no further communication once the complaint was received and responded too. In two cases the complaint had been also lodged with the local health authorities and in one case there is also separate litigation under way.

#### Review of RTAC documentation.

No documents are scheduled for review in the current reporting period.

### APPENDIX 1. ART UNITS IN AUSTRALIA AND NEW ZEALAND

Table 1. ART Units in the Australian Capital Territory. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Compass Fertility	Suite 1, Level 1	263	Medical Director – Dr Nicole Sides	Surveillance	Partial
	9 Sydney Avenue		Laboratory Supervisor – Simone De-Arne Coote	4 <sup>th</sup> April, 2023	6 months
	Barton ACT 2600		Off-site Scientific Director – Dr Leanne Pacella-Ince		
		Nurse Manager – Currently Vacant			
			Counsellor – Judy Frith		
Genea – Canberra	Ground Floor Oasis Building, 2	261	Clinical Director – Dr. Shiau Tween Low	Surveillance	Full
	King Street, Deakin ACT 2600		Off-site Medical Director – A/Prof Mark Bowman	15 <sup>th</sup> May,	12 months
			Laboratory Supervisor – Natalie Hesketh	2023	
			Off-site Scientific Director – Mr Steven McArthur		
			Nurse Unit Manager – Amelia Osman		
			Off-site Director of Nursing - Ms. Rachael Varady		
			Senior counsellor – Alisha Polsen		
			Off-site Counselling Services Manager - Ms. Evelyn		
			Zwahlen		
VFA Canberra	Suite 9, Level 2 Peter York	262	Medical Director – A/Prof Peter Illingworth	Surveillance	Full
	Building, 173 Strickland		Clinical Director – Dr Steven Adair	29 <sup>th</sup> March,	12 months
	Crescent Deakin ACT 2600		Laboratory Supervisor – Anna Dolganova	2023	
			Off-site Scientific Director – Dr. Simon Cooke		
			Nurse Co-ordinator – Jennifer Martin		
			Off-site Nurse Manager – Vanessa Reggio		
			Counsellor – Jane Carpenter		
			Off-site Senior Counsellor - Melissa Stephens		

Table 2. ART Units in New South Wales. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Adora Fertility	Level 3, 213 Darlinghurst	231	Medical Director – Dr Paul Atkinson	Surveillance	Full
	Road Darlinghurst NSW 2010		Laboratory Supervisor – Lucy Ing	30 <sup>th</sup> & 31 <sup>st</sup>	12 months
			Off-site Scientific Director – Emma Ebinger	May, 2023	
			Nurse Co-ordinator – Charlotte Davies		
		Off-site Nurse Manager – Elisa Lentini			
			Senior Counsellor - Beverley Aronstan		
City Fertility	Level 1, Suite 101, 7 Moore	232	Medical Director – Dr Devora Lieberman	Surveillance	Full
Centre – Sydney	Street Liverpool NSW 2170		Laboratory Supervisor – Somaieh Kazermnejad	3 <sup>rd</sup> May, 2023	12 months
			Off-site Scientific Director – Emmy Hung	-	
			Nurse Manager – Jam Rodriguez		
			Senior Counsellor – Therese Law		
Demeter Fertility	Level 2, 13 – 15 Moore Street	227	Medical Director – Dr David Knight	Surveillance	Full
, l	Liverpool NSW 2170		Head of Embryology – Jenni Harris	4 <sup>th</sup> August,	12 months
			Nurse Manager – Kristine Carlson	2022	
			Senior Counsellor - Ian Trevallion		
Fertility First	50–52 Gloucester Road	216	Medical Director – Dr Anne Clark	Surveillance	Full
	Hurstville NSW 2220		Scientific Director – Tracie Kemp	24 <sup>th</sup> April,	12 months
			Nurse Manager – Bailey Cohen	2023	
			Senior Counsellor - Linda Karen Stevens		
Hunter IVF (IVF	2 Lookout Road New	218	Clinical Director – Dr Andrew Hedges	Surveillance	Full
Australia)	Lambton, NSW 2305		Off-site Medical Director – A/Prof Peter Illingworth	24 <sup>th</sup> March	12 months
			Laboratory Supervisor – Katherine Nixon	2023	
			Off-site Scientific Director – Dr Simon Cooke		
			Nurse Co-ordinator – Kim Angeli		
			Off-site Nurse Manager – Vanessa Raggio		
			Counsellor – Marlene Mina		
			Off-site Senior Counsellor - Melissa Stephens		

IVF Australia –	15 Bowden Street, Alexandria,	204	Clinical Director – A/Prof Gavin Sacks	Surveillance	Full
Eastern Suburbs	NSW 2015		Off-site Medical Director – A/Prof Peter Illingworth	31 <sup>st</sup> March,	12 months
		Laboratory Supervisor – Dr Charlotte Knight	2023		
			Off-site Scientific Director – Dr Simon Cooke		
			Nurse Co-ordinator – Sally King		
			Off-site Nurse Manager – Vanessa Raggio		
			Counsellor – Jenny Douglas		
			Off-site Senior Counsellor - Melissa Stephens		
IVF Australia –	Level 2	201	Clinical Director – Dr Robert Lahoud	Surveillance	Full
North Shore	176 Pacific Highway		Off-site Medical Director – A/Prof Peter Illingworth	20 <sup>th</sup> & 21 <sup>st</sup>	12 months
	Greenwich NSW 2065		Laboratory Supervisor – Dr Khiem Hua	March, 2023	
			Off-site Scientific Director – Dr Simon Cooke		
			Nurse Co-ordinator – Natalie Kurzawa		
			Off-site Nurse Manager – Vanessa Raggio		
			Senior Counsellor - Melissa Stephens		
IVF Australia –	Level 2, 20-22 Mons Road	202	Medical Director – A/Prof Peter Illingworth	Surveillance	Full
Western Sydney	Westmead, NSW 2145		Laboratory Supervisor – Shirley Shum	22 <sup>nd</sup> March,	12 months
			Off-site Scientific Director – Dr Simon Cooke	2023	
			Nurse Co-ordinator – Madeleine Barratt		
			Off-site Nurse Manager – Vanessa Raggio		
			Counsellor – Elizabeth Poole		
			Off-site Senior Counsellor - Melissa Stephens		
Genea	321 Kent Street, Sydney NSW	206	Medical Director – A/Prof Mark Bowman	Surveillance	Full
	2000		Laboratory Supervisor – Natalie Hesketh/ Kylie	6 <sup>th</sup> to 13th	12 months
			Fiske	February,	
			Scientific Director – Mr Steven McArthur	2023	
			Nurse Co-ordinator – Ciara Bourke		
			Nurse Manager - Ms. Rachael Varady		
			Senior Counsellor - Ms. Evelyn Zwahlen		

Genea – Illawarra	Level 2 354 – 358 Crown	209	Clinical Director – A/Prof Lionel Reyftmann	Surveillance	Full
	Street, Wollongong, NSW		Medical Director – A/Prof Mark Bowman	19 <sup>th</sup> May,	12 months
2500	2500		Laboratory Supervisor – Natalie Hesketh	2023	
			Off-site Scientific Director – Mr Steven McArthur		
			Off Site Nurse Co-ordinator – Ciara Bourke		
			Off-site Nurse Manager - Ms. Rachael Varady		
			Off-site Senior Counsellor - Ms. Evelyn Zwahlen		
Genea – Liverpool	173 Bigge Street, Liverpool	211	Medical Director – A/Prof Mark Bowman	Surveillance	Full
	NSW 2170		Laboratory Supervisor – Natalie Hesketh	25 <sup>th</sup> May,	12 months
			Off-site Scientific Director – Mr Steven McArthur	2023	
			Nurse Co-ordinator – Tracey Clemmet		
			Off-site Nurse Manager - Ms. Rachael Varady		
			Off-site Senior Counsellor - Ms. Evelyn Zwahlen		
Genea –	Suite 2, 25 Merewether	212	Medical Director – Dr Robert Woolcott	Surveillance	Full
Newcastle	Street, Merewether NSW		Off-Site Scientific Director – Mr Steven McArthur	3 <sup>rd</sup> & 4 <sup>th</sup> April,	12 months
	2291		Off-siteNurse Manager – Ms. Rachael Varady	2023	
			Off-site Senior Counsellor - Ms. Evelyn Zwahlen		
			Laboratory Supervisor – Natalie Hesketh		
			Nurse Co-ordinator – Brooke Hamilton		
			Counsellor – Toni Smith		
Genea –	Suite 101, Level 1, 10 Norbrik	225	Off-site Medical Director – A Prof Mark Bowman	Surveillance	Full
Northwest	Drive, Bella Vista NSW 2153		Laboratory Supervisor – Renae Parker	14 <sup>th</sup> February,	12 months
			Off-site Scientific Director – Mr Steven McArthur	2023	
			Nurse Co-ordinator – Natalie Elford		
			Off-site Nurse Manager - Ms Rachael Varady		
			Off-site Senior Counsellor - Ms Evelyn Zwahlen		
Genea – Orange	261 March Street, Orange	213	Clinical Director – - Dr. Andrew Fu Tsen Wong	Surveillance	Full
	NSW 2800		Off-site Medical Director – A/Prof Mark Bowman	17 <sup>th</sup> & 18 <sup>th</sup>	12 months
			Laboratory Supervisor – Natalie Hesketh	May, 2023	
			Off-site Scientific Director – Mr Steven McArthur		
			Off-site Nurse Manager - Ms Rachael Varady		
			Off-site Senior Counsellor - Ms Evelyn Zwahlen		

Genea – RPAH	Building 89, Level 5 Royal	207	Medical Director – Dr Anthony Marren	Surveillance	Full
	Prince Alfred Hospital -		Laboratory Supervisor – Ms Rachel Thuis Watson	23 <sup>rd</sup> May,	12 months
	Women & Babies, Missenden		Off-site Scientific Director – Mr Steven McArthur	2023	
	Road, Camperdown NSW		Nurse Manager – Ms. Jane Kiernicki		
2050	2050		Senior Counsellor - Sally Ann Heaney		
Monash IVF –	Level 26 Westfield Tower 1,	219	Medical Director – Dr Michael Costello	Surveillance	Full
Bondi Junction	520 Oxford St, Bondi Junction		Clinical Director – Dr Jennifer Cook	19 <sup>th</sup> May,	12 months
	2022		Laboratory Supervisor – Vanja Duric	2023	
			Off-site Scientific Director – Dr Leanne Pacella-Ince		
			Nurse Manager – Jan Mckenzie		
			Nurse Co-ordinator – Vanessa Logan		
			Senior Counsellor - Beverley Aronstan		
Monash IVF	Level 2 Northcott Building 1	224	Medical Director – Dr Michael Costello	Surveillance	Full
Parramatta	Fennell St Parramatta 2150		Clinical Director – A/Prof Warren Chan	16 <sup>th</sup> May,	12 months
			Laboratory Supervisor – Stephanie Lonsdale	2023	
			Off-site Scientific Director – Dr Leanne Pacella- Ince		
			Nurse Manager - Jan McKenzie		
			Nurde Co-ordinator – Gail Robbie		
			Senior Counsellor - Pam Verrender		
The Fertility	Suite 301, Level 3, 1 Moore	230	Clinical Director – Dr Ho Yin Peter Leung	Surveillance	Full
Centre – Liverpool	Street, Liverpool, NSW 2170		Off-site Medical Director – A/Prof Peter Illingworth	23 <sup>rd</sup> March,	12 months
			Laboratory Supervisor – Katayoun Kianian	2023	
			Off-site Scientific Director – Dr Simon Cooke		
			Nurse Co-ordinator – Jessica Pulis		
			Off-site Nurse Manager – Vanessa Raggio		
			Senior Counsellor - Melissa Stephens		
The Fertility	Suite 1, Ground Floor 21	235	Clinical Director – Dr Elizabeth Maxwell	Surveillance	Full
Centre –	Auburn St Wollongong		Off-site Medical Director – A/Prof Peter Illingworth	28 <sup>th</sup> March,	12 months
Wollongong			Laboratory Supervisor – Dr Oksana Struikhina	2023	
			Off-site Scientific Director – Dr Simon Cooke		
			Nurse Co-ordinator – Amanda Wilkie		
			Off-site Nurse Manager – Vanessa Raggio		
			Senior Counsellor - Melissa Stephens		

Monash IVF	Level 2, 470 Wodonga Place,	217	Medical Director – Dr Michael Costello	Relocation	Full
Albury	Albury NSW 2640		Clinical Director – Dr Trixie Rasmuson	4 <sup>th</sup> April 2023	12 months
			Laboratory Supervisor – Ben Smith		
			Off-site Scientific Director – Dr Hassan Bakos		
			Nurse Co-ordinator – Sandra Kennedy		
		Senior Counsellor – Kate Murrill-Orgill			
Royal Hospital for	Dept. of Reproductive	226	Medical Director – Prof William Ledger	Surveillance	Full
Women – DRM	Medicine, Level 0, The Royal		Scientific Director – - Mr Christopher Nicol	28 <sup>th</sup> July,	12 months
	Hospital for Women, Barker		Nurse Manager – Ms Mildred Fuentes	2022	
	Street, Randwick NSW 2031		Senior Counsellor - Dr Iolanda Rodino		
Westmead	Level 2, G Block Westmead	215	Medical Director – Dr Howard Smith	Surveillance	Full
Fertility Centre	Hospital, Darcy Road		Clinical Director – Monique Atkinson	10 <sup>th</sup> & 11 <sup>th</sup>	12 months
	Westmead NSW 2145		Scientific Director – Dr Cecilia Sjoblom	May, 2023	
			Nurse Manager – Rosemary Gallagher		
			Senior Counsellor – Heidi Taylor		
			Laboratory Manager – Alex Gwynn		
Monash IVF	Level 2 Northcott Building	236	Medical Director – Dr Michael Costello	Surveillance	Full
Penrith	1 Fennell Street, Parramatta		Scientific Director – Dr Leanne Pacella-Ince	15 <sup>th</sup> May,	12 months
	NSW 2150		Nurse Manager – Jan McKenzie	2023	
			Clinical Director – Dr Jinny Yuting Foo		
			Laboratory Supervisor – Justy Jacob		
			Nurse Co-ordinator – Gail Robbie		
			Counsellor – Pamela Verrender		
City Fertility	Level 18, 1 Macquarie Place,	237	Medical Director – Dr Devora Lieberman	Surveillance	Full
Sydney CBD	Sydney NSW 2000		Laboratory Supervisor – Maria Gutierrez	2 <sup>nd</sup> May, 2023	12 months
			Off-site Scientific Director – Emmy Hung		
			Nurse Manager – Jo Masters		
			Senior Counsellor – Therese Law		
Monash IVF	Level 10, 207 Kent Street,	238	Medical Director – Dr Michael Costello	Surveillance	Full
Sydney CBD	Sydney NSW 2000		Scientific Director – Dr Leanne Pacella-Ince	18 <sup>th</sup> May	12 months
			Nurse Manager – Jan McKenzie	2023	
			Clinical Director – Dr Katrina Rowan		
			Laboratory Supervisor – Keng Ling Ong		
			Nurse Co-ordinator – Kara Carterj		
			Counsellor – Pamela Verrender		

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Connect IVF	Level 2, 28 – 34 Clarke Street,	239	Medical Director – Dr Julie Lukic	Surveillance	Full
	Crows Nest NSW 2065		Scientific Director – Ms Lauren Hiser	26 <sup>th</sup> June	12 months
			Nurse Manager – Ms Karina Bosetti	2023	
		Senior Counsellor – Ms Marita Chawla			
Albury IVF Albury Day Surgery 4 Baker Court, Albury, NSW 2640	240	Medical Director – Dr Scott Giltrap	Surveillance	Full	
		Scientific Director – Patrick Mohan	9 <sup>th</sup> May 2023	12 months	
		Nurse Manager – Ms Kathryn Gordon			
			Senior Counsellor – Ms Melissa Seedy		
City Fertility	Ground Floor, 86 Kareena	241	Medical Director – Dr Devora Lieberman	Surveillance	Full
Miranda	Road, Caringbah NSW 2229		Laboratory Supervisor – Natalie Van Gramberg	4 <sup>th</sup> May, 2023	12 months
			Off-site Scientific Director – Emmy Hung		
			Nurse Manager – Jam Rodriguez		
			Senior Counsellor – Therese Law		
The Fertility	Level 2, 13 Barber Avenue,	242	Clinical Director – Dr Rabia Shaikh	Surveillance	Full
Centre Nepean	Kingswood NSW 2747		Off-site Medical Director – A/Prof Peter Illingworth	24 <sup>th</sup> March,	12 months
·			Laboratory Supervisor – Melissa Lovatt	2023	
			Off-site Scientific Director – Dr Simon Cooke		
			Nurse Co-ordinator – Amanda Smith		
			Off-site Nurse Manager – Vanessa Raggio		
			Senior Counsellor - Melissa Stephens		
Riverina IVF	2-8 Meurant Street, Wagga	243	Medical Director – Dr Scott Giltrap	Follow-up	Full
	Wagga NSW 3650		Scientific Director – Patrick Mohan	14 <sup>th</sup> February,	12 months
			Nurse Manager – Ms Kathryn Gordon	2023	
			Senior Counsellor – Ms Melissa Seedy		
			Clinical Director – Dr John Esler		
			Cimical Director Di Joini Esici		l

Table 3. ART Units in New Zealand. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Fertility	Level 3, Ascot Central, 7	101	Medical Director – Dr Andrew Murray	Surveillance	Full
Associates	Ellerslie Racecourse Drive,		Clinical Director – Dr Simon Kelly	27 <sup>th</sup> 28 <sup>th</sup> June	12 months
Auckland	Remuera, Auckland 1051,		Laboratory Superviser – Adam Nancekivell	& 5 <sup>th</sup> July,	
	New Zealand		Scientific Director – Dr Alex C Varghese	2022	
			Nurse Co-ordinator – Naomi Peacock		
			Nurse Manager – Michelle Parris-Larkin		
			Senior Counsellor – Alexandra Leggat		
Fertility	249 Papanui Road,	105	Medical Director – Dr. Andrew Murray	Surveillance	Full
Associates	Christchurch, 8146, New		Clinical Director – Dr Sarah Wakeman	1 <sup>st</sup> July, 2022	12 months
Christchurch	Zealand		Laboratory Supervisor – Alice Nyuk Yee Lee		
			Off-site Scientific Director – Dr Alex C Varghese		
			Nurse Co-ordinator – Berenice Traub		
			Off-site Nurse Manager – Michelle Parris-Larkin		
			Counsellor – Ann Ott		
			Off-site Senior Counsellor – Alexandra Leggat		
Fertility	Level 4 Burns House, 10	106	Clinical Director – Dr Kathryn van Harselaar	Surveillance	Full
Associates	George St, Dunedin 9016,		Off-site Medical Director – Dr Andrew Murray	30 <sup>th</sup> June,	12 months
Dunedin	New Zealand		Laboratory Supervisor – Alice Nyuk Lee Yee	2022	
			Off-site Scientific Director – Dr Alex C Varghese		
			Nurse Co-ordinator – Stephanie Ducrot		
			Off-site Nurse Manager – Michelle Parris-Larkin		
			Counsellor – Michelle Scarf		
			Off-site Senior Counsellor – Alexandra Leggat		
Fertility	Level 2, 62 Tristram Street,	102	Off-site Medical Director – Dr. Andrew Murray	Surveillance	Full
Associates	Hamilton, 3204, New Zealand		Clinical Director – Dr Ved Prakash (VP) Singh	4 <sup>th</sup> July, 2022	12 months
Hamilton			Laboratory Supervisor – Carla Wetzels		
			Off-site Scientific Director – Dr Daria Daydova		
			Nurse Co-ordinator – Helen Mudgway		
			Off-site Nurse Manager – Michelle Paris-Larkin		
			Counsellor – - Caren August		
			Off-site Senior Counsellor – Alexandra Leggat		

Fertility	Level 11, 155 The terrace	103	Medical Director – Dr. Andrew Murray	Surveillance	Full
Associates	Wellington, 6011, NZ		Clinical Director – Dr Simon McDowell	29 <sup>th</sup> June,	12 months
Wellington			Laboratory Supervisor – Melanie Olds	2022	
			Off-site Scientific Director – Dr Alex C Varghese		
			Nurse Co-ordinator – Kathryn McKay		
			Off-site Nurse Manager – Michelle Parris-Larkin		
			Counsellor – Margaret Stanley-Hunt		
			Off-site Senior Counsellor – Alexandra Leggat		
Fertility Plus	Level 5, Building 4 Greenlane	104	Medical Director – Prof. Cynthia Farquhar	Surveillance	Full
	Clinical Centre, 214 Green		Scientific Director – Jeanette MacKenzie	7 <sup>th</sup> – 8 <sup>th</sup> July,	12 months
	Lane W., Epsom Auckland		Nurse Manager – Christine Martin	2022	
	1051 New Zealand		Senior Counsellor – Nicky Murphy		
Repromed	105 Remuera Road, Auckland	107	Medical Director – Dr Devashna Gupta	Surveillance	Full
Auckland			Scientific Director – Dr Debbie Blake	11 <sup>th</sup> - 12 <sup>th</sup>	12 months
			Nurse Manager - Megan Black	July, 2022	
			Senior Counsellor - Helen Nicholson		
			Laboratory Supervisor – Allecia Swale		

Table 4. ART Unit in Northern Territory. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Repromed Darwin	Repromed Darwin Harry's	801	Medical Director – Dr Julliette Koch	Surveillance	Full
	Place Administration Building		Laboratory Supervisor – Simone De Clouett	20 <sup>th</sup> – 23 <sup>rd</sup>	12 months
	1 Wileroo Street, Tiwi NT		Off-site Scientific Director – Dr Leanne Pacella-Ince	June, 2023	
			Off-site Nurse Manager – Branka Baker		
			Senior Counsellor - Bronwyn Russell		

Table 5. ART Units in Queensland. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Adora Fertility	Level 2, 32 Morrow Street	436	Clinical Director – Dr Oybek Rustamov	Surveillance	Full
Brisbane	Taringa QLD 4068		Medical Director – Dr Paul Atkinson	19 <sup>th</sup> October,	12 months
			Laboratory Supervisor – Lyndal Somervilee	2022	
			Scientific Director – Emma Ebinger		
			Nurse Manager – Charlotte Davies		
			Senior Counsellor – Susan Prince		
Cairns Fertility	Level 4, 58-60 McLeod Street	424	Medical Director – Dr Sunthra Lingram	Surveillance	Full
Centre	Cairns QLD 4970		Laboratory Supervisor – Thuy Vu	16 <sup>th</sup> November,	12 months
			Off-site Scientific Director – Jason Conceicao	2022	
			Nurse Manager - Jodie Cockerell		
			Senior Counsellor - Charlene Halfhyde		
CARE Fertility	Suite 9A, Greenslopes Private	425	Medical Director – Dr Clare Boothroyd	Surveillance	Full
	Hospital, Newdegate Street,		Scientific Director – Sonia Badrak	6 <sup>th</sup> September,	12 months
	Greenslopes 4120		Nurse Manager – Ms Carmel Carrigan	2022	
			Senior Counsellor - Ms. Narelle Dickinson		
City Fertility	Suite 109 Medici Medical	437	Clinical Director – Dr. Anthony Cerqui	Surveillance	Full
Toowoomba	Centre 15 Scott Street		Off-site Medical Director – Dr. Clare Boothroyd	6 <sup>th</sup> May, 2023	12 months
	Toowoomba QLD 4350		Scientific Director – Dr. Oksana Struikhina		
			Nurse Co-ordinator – Meg Allwright		
			Off-site Nurse Manager - Louise Hayes		
			Senior Counsellor - Ms. Narelle Dickinson		
City Fertility	42 Doggett Street Newstead	401	Medical Director – Dr Simone Campbell	18 <sup>th</sup> & 21 <sup>st</sup> April,	Full
Centre – Brisbane	QLD 4006		Laboratory Supervisor – Chloe Williams	2023	12 months
			Off-site Scientific Director – Emmy Hung		
			Nurse Manager - Jennifer Griffiths		
			Senior Counsellor - Dr Donna Griffiths		
City Fertility	Suite 1, Ground Floor, 232	418	Medical Director – Dr Neil Astill	Surveillance	Full
Centre – Gold	Robina Town Centre Robina		Laboratory Supervisor – Nicole Wilson	19 <sup>th</sup> April, 2023	12 months
Coast	QLD 4230		Off-site Scientific Director – Emmy Hung		
			Nurse Manager – Gillian Lyons		
			Senior Counsellor – Dr Donna Griffiths		

City Fertility	Suite 33 Level 2/245	427	Medical Director – Dr Neil Astill	Surveillance	Full
Centre –	McCullough Street		Laboratory Supervisor – Jessica Morris	20 <sup>th</sup> April, 2023	12 months
Southside	Sunnybank QLD 4109		Off-site Scientific Director – Emmy Hung		
			Nurse Manager - Kita Soltezs		
			Senior Counsellor – Dr Donna Griffiths		
Coastal IVF	Corner of Esplanade & Second	402	Medical Director – Dr. Paul Stokes	Surveillance	Full
	Avenue, Maroochydore, QLD		Scientific Director – Peter Jackson	8 <sup>th</sup> June, 2023	12 months
	4558		Nurse Manager - Sarah Robinson		
			Senior Counsellor - Rine Frouws		
			Laboratory Supervisor – Liz Hansen		
Fertility Solutions	89 Woongarra Street	426	Medical Director – Dr James Orford	Surveillance	Full
Bundaberg	Bundaberg QLD 4670		Scientific Director – Jean Scott	23 <sup>rd</sup> February,	12 months
			Nurse Manager - Denise Donati	2023	
			Senior Counsellor – Fiona Stark		
			Laboratory Supervisor – Melissa Accardi		
Fertility Solutions	Building B, Suite 22 Nucleus	421	Medical Director – Dr James Orford	Surveillance	Full
Sunshine Coast	Medical Suite Building, Elsa		Scientific Director – Jean Scott	22 <sup>nd</sup> February,	12 months
	Wilson Drive Buderim QLD		Nurse Manager - Denise Donati	2023	
	4556		Senior Counsellor – Fiona Stark		
Life Fertility Clinic	1/36 Edmonstone Road,	422	Medical Director – Dr Glenn Sterling	Surveillance	Full
	Bowen Hills		Scientific Director – Dr Elizabeth Butler	21 <sup>st</sup> & 22 <sup>nd</sup>	12 months
	QLD 4006		Nurse Manager – Kathryn Borthwick	February, 2023	
			Senior Counsellor – Susan Prince		
Monash IVF	The Wesley Hospital Level B2	417	Medical Director – Dr Ross Turner	Surveillance	Full
Auchenflower	451 Coronation Dr		Laboratory Supervisor – Tara Ross	1 <sup>st</sup> June, 2022	12 months
	Auchenflower 4066		Off-site Scientific Director – Dr Daniel Morgan		
			Nurse Manager – Paige Dunbier		
			Senior Counsellor – Antonia Solomon		
Genea Brisbane	Level 2, 9-13 Wren Street	439	Medical Director – A/Prof Mark Bowman	Post	Full
	Bowen Hills QLD 4006		Scientific Director – Mr Steven McArthur	Certification	12 months
			Director of Nursing – Ms Rachael Varady	10 <sup>th</sup> March 2023	
			Counselling Services Manager – Ms Evelyn		
			Zwahlen		
			Clinical Director – Dr John Esler		
			Laboratory Supervisor – Katherine Thompson		

			Nursing Co-ordinator – Kathryn Cutmore		
Monash IVF	7 Short St, Southport 4215	405	Medical Director – Dr Ross Turner	Surveillance	Full
Gold Coast			Clinical Director – Dr Kee Jiet Ong	26 <sup>th</sup> May, 2023	12 months
			Laboratory Supervisor – Jessica McKenzie		
			Off-site Scientific Director – Dr Daniel Morgan		
			Nurse Co-ordinator – Ashleigh Greenup		
			Senior Counsellor – Dr Donna Griffiths		
Monash IVF	Hillcrest Specialist Centre	408	Clinical Director – A/Prof David A. Shaker	Surveillance	Full
Rockhampton	Suite 2, 4 Talford Lane		Off-site Medical Director – Dr Ross Turner	25 <sup>th</sup> May, 2023	12 months
	Rockhampton 4700		Laboratory Supervisor – Patrick Applegarth		
			Off-site Scientific Director – Dr Daniel Morgan		
			Nurse Manager – Judy Applegarth		
			Senior Counsellor – Sally O'Brien		
Monash IVF	10 Martinez Ave, West End	420	Clinical Director – A/Prof David A. Shaker	Surveillance	Full
Townsville	Townsville 4810		Off-site Medical Director – Dr Ross Turner	16 <sup>th</sup> June, 2023	12 months
			Laboratory Supervisor – Patrick Applegarth		
			Off-site Scientific Director – Dr Daniel Morgan		
			Nurse Manager – Judy Applegarth		
			Senior Counsellor - Sally O'Brien		
QFG Brisbane	3rd Floor, Watkins Medical	416	Medical Director – Prof Hayden Homer	Surveillance	Full
	Centre 225 Wickham Terrace		Scientific Director – Dr Kristy Demmers	16 <sup>th</sup> August,	12 months
	Brisbane QLD 4000		Nurse Manager – Ms Louise Hayes	2022	
			Senior Counsellor – Fiona McDonald		
			Laboratory Supervisor – Christofer Roling		
QFG Cairns	16 Upward Street, Cairns QLD	409	Clinical Director – Dr Anne Coffey	Surveillance	Full
	4870		Off-site Medical Director – Prof Hayden Homer	22 <sup>nd</sup> August,	12 months
			Laboratory Supervisor – Christofer Roling	2022	
			Off-site Scientific Director – Dr Kristy Demmers		
			Off-site Nurse Manager - Louise Hayes		
			Counsellor – Maggie Ballati		
			Off-site Senior Counsellor – Fiona McDonald		

QFG Gold Coast /	QFG: Pindara Place, 13	410	Clinical Director – Dr. Michael Flynn	Surveillance	Full
The Fertility	Carrara Street, Benowa QLD		Off-site Medical Director – Prof Hayden Homer	25 <sup>th</sup> August,	12 months
Centre Gold Coast	4217		Laboratory Supervisor – Christofer Roling	2022	
	TFC: Ground Floor, 210		Off-site Scientific Director – Dr Kristy Demmers		
	Ashmore Rd Benowa QLD		Nurse Co-ordinator – Sally-Ann McLeod		
	4217		Off-site Nurse Manager - Louise Hayes		
			Senior Counsellor – Fiona McDonald		
QFG Mackay	85 Willetts Road, North	411	Clinical Director – - Dr Naguesh Gaunekar	Surveillance	Full
	Mackay QLD 4740		Off-site Medical Director – Prof Hayden Homer	24th August,	12 months
			Laboratory Supervisor – Christofer Roling	2022	
			Off-site Scientific Director – Dr Kristy Demmers		
			Nurse Co-ordinator – Courtney Simpson		
			Off-site Nurse Manager - Louise Hayes		
			Counsellor – Catherine Holland		
			Off-site Senior Counsellor – Fiona McDonald		
QFG Sunshine	Suite 21, Ground Floor, 5	404	Clinical Director – Dr Petra Ladwig	Surveillance	Full
Coast	Innovation Parkway, Birtinya		Off-site Medical Director – Prof Hayden Homer	19 <sup>th</sup> August,	12 months
	QLD 4575		Laboratory Supervisor – Christofer Roling	2022	
			Off-site Scientific Director – Dr Kristy Demmers		
			Nurse Co-ordinator – Michelle Gall		
			Off-site Nurse Manager - Louise Hayes		
			Counsellor – Barbara Wood		
			Off-site Senior Counsellor - Fiona McDonald		
QFG Toowoomba	Suite 15, 9 Scott Street,	414	Clinical Director – Dr Rachel Collings	Surveillance	Full
	Toowoomba QLD 4350		Off-site Medical Director – Prof Hayden Homer	17 <sup>th</sup> August,	12 months
			Laboratory Supervisor – Christofer Roling	2022	
			Off-site Scientific Director – Dr Kristy Demmers		
			Nurse Co-ordinator – Leita Fien		
			Off-site Nurse Manager - Louise Hayes		
			Off-site Senior Counsellor - Fiona McDonald		

QFG Townsville	Oxford Medical Suites, 18	415	Clinical Director – Dr. Ron Wah Chang	Surveillance	Full
	Oxford Street, Hyde Park, QLD		Off-site Medical Director – Prof Hayden Homer	23 <sup>rd</sup> August,	12 months
	4812		Laboratory Supervisor – Christofer Roling	2022	
			Off-site Scientific Director – Dr Kristy Demmers		
			Nurse Co-ordinator – Leita Fien		
			Off-site Nurse Manager - Louise Hayes		
			Counsellor – Alix Gibson		
			Off-site Senior Counsellor - Fiona McDonald		
The Fertility	Floor 3, The Gateway	429	Clinical Director – Dr Shane Higgins	Surveillance	Full
Centre -	Building, 2 Murrajong Road,		Off-site Medical Director – Prof Hayden Homer	18 <sup>th</sup> August,	12 months
Springwood	Springwood QLD 4127		Laboratory Supervisor – Christofer Roling	2022	
			Off-site Scientific Director – Dr Kristy Demmers		
			Nurse Co-ordinator – Leita Fien		
			Off-site Nurse Manager - Louise Hayes		
			Senior Counsellor - Fiona McDonald		

Table 6. ART Units in South Australia. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Family Fertility	57-59 Anzac Hwy, Ashford	504	Medical Director – Dr. Marcin Stankiewicz	Stage 2 audit	Full
Centre	Specialist Centre, Ashford SA		Scientific Director – Dr Herman Fernandes	13 <sup>th</sup> June,	12 months
	5035		Nurse Manager - Ms. Cassandra Irvin	2023	
			Senior Counsellor – Emma Warne		
Fertility SA	St Andrew's Hospital, 350	503	Medical Director – Dr Bruno Radesic	Surveillance	Full
	South Terrace Adelaide SA		Scientific Director – Michael Barry	1 <sup>st</sup> & 2 <sup>nd</sup> June,	12 months
	5000		Nurse Manager – Melissa Clements	2023	
			Senior Counsellor – Brooke Calo		
Flinders Fertility	24 Gordon Street, Glenelg SA	502	Medical Director – Dr Enzo Lombardi	Surveillance	Full
	5045		Scientific Director – Dr Ashleigh Storr	20 <sup>th</sup>	12 months
			Nurse Manager - Joanne Perrott	September,	
			Senior Counsellor – Emma Angel	2022	
			Clinical Director – Dr Neerja Kamal		
Repromed	180 Fullarton Road, Dulwich	501	Medical Director – Professor Kelton Tremellen	Surveillance	Full
Dulwich	SA 5065		Scientific Director – Dr Leanne Pacella-Ince	$20^{th} - 23^{rd}$	12 months
			Nurse Manager – Branka Baker	June, 2023	
			Senior Counsellor – Shelly McClean		

Table 7. ART Units in Tasmania. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Fertility Tasmania	Level 4, 81 Elizabeth Street	704	Medical Director – Dr. Irena Nikakis	Surveillance	Full
-	Hobart TAS 7000		Scientific Director – Dr Leanne Pacella-Ince	29 <sup>th</sup> & 30 <sup>th</sup>	12 months
			Nurse Co-ordinator – Kristy Cleary	May, 2023	
			Off-site Nurse Manager – Sandra Kennedy		
			Senior Counsellor – Dr. Erin Kelly		
TasIVF Hobart	Ground Floor, 2 Melville St,	701	Medical Director – Dr Manuela Toledo	Surveillance	Full
	Hobart TAS 7000		Scientific Director – Ms Imogen Liew	24 <sup>th</sup> & 25 <sup>th</sup>	12 months
			Nurse Manager – Petra Wilkinson	October,	
			Senior Counsellor – Amy McCarty Stevens	2022	

Table 8. ART Units in Victoria. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Adora Fertility	9/13 Flintoff Street	326	Clinical Director – Dr Linda Walmsley	Surveillance	Full
	Greensborough VIC 3088		Off-site Medical Director – Dr Paul Atkinson	23 <sup>rd</sup> November, 2022	12 months
			Laboratory Supervisor – Ramya Sivanandam		
			Off-site Scientific Director – Emma Ebinger		
			Nurse Co-ordinator – Kristy Acreman		
			Off-site Nurse Manager – Charlotte Davies		
			Senior Counsellor – Suzanne Hurley		
Ballarat IVF	1105 Howitt Street	305	Medical Director – Dr Russell Dalton	Surveillance	Full
	Wendouree VIC 3355		Scientific Director – Nyssa Pohl	7 <sup>th</sup> March, 2023	12 months
			Nurse Manager – Glenda Woods		
			Senior Counsellor -Lisa Ransome		
City Babies	17 Erin Street Richmond VIC	323	Medical Director – Dr Gareth Weston	Surveillance	Full 12
	3121		Scientific Director – Dr James Catt	8 <sup>th</sup> September, 2022	Months
			Nurse Manager – Susan Chamberlain		
			Senior Counsellor – Leesa Marie Tinney		
City Fertility	Level 1, Suite 1, 240 Plenty	322	Medical Director – Dr Alex Eskander	Surveillance	Full
Centre Bundoora	Road University Hill		Laboratory Supervisor – Elena Andaloro	27 <sup>th</sup> April, 2023	12 months
	Bundoora VIC 3083		Off-site Scientific Director – Jayne Mullen		
			Nurse Manager – Kimberley Fuller		
			Senior Counsellor - Michelle Mann		
City Fertility	Ground Floor, 493 St Kilda	315	Medical Director – Dr Anne Poliness	Surveillance	Full
Centre	Road St Kilda VIC 3000		Laboratory Supervisor – Laura Ochoa	26 <sup>th</sup> April, 2023	12 months
Melbourne			Scientific Director – Jayne Mullen		
			Nurse Manager – Kimberley Fuller		
			Senior Counsellor - Michelle Mann		

Genea	Level 5 & Level 7, 10 Martin	327	Clinical Director – Dr. Kate McIlwaine	Surveillance	Full
Melbourne	Street, Heidelberg, VIC 3084		Medical Director – A/Prof Mark Bowman	15 <sup>th</sup> June, 2023	12 months
(Heidelberg)			Laboratory Supervisor – Dr Michelle Cleary		
			Off-site Scientific Director – Mr Stephen		
			McArthur		
			Nurse Co-ordinator – Michelle Delaney		
			Off-site Nurse Manager - Ms. Rachael Varady		
			Counsellor – Leesa Tinney		
			Off-site Senior Counsellor - Ms. Evelyn Zwahlen		
Monash IVF	Bendigo Day Surgery	306	Clinical Director – Dr Mark Jalland	Surveillance	Full
Bendigo	1 Chum Street, Bendigo VIC		Medical Director – Assoc Prof Luk Rombauts	Satellite Unit	36 months
	3550		Laboratory Supervisor – Melinda Dear	15 <sup>th</sup> March, 2021	
			Off-site Scientific Director – Deirdre Zander-Fox		
			Nurse Co-ordinator – Chloe Ashton		
			Off-site Nurse Manager – Karen Dudley		
			Off-site Senior Counsellor - Rita Alesi		
Melbourne IVF	10/320 Victoria Parade, East	304	Medical Director – Dr. Fleur Cattral	Surveillance	Full
	Melbourne, 3002 VIC		Laboratory Supervisor – John Stevens	14 <sup>th</sup> – 17 <sup>th</sup> March,	12 months
			Off-site Scientific Director – Prof. David	2023	
			Gardner		
			Nurse Manager – Eloise McCarthy		
			Senior Counsellor - Amy McCarty Stevens		
Monash IVF	Monash Specialist Private	301	Medical Director – Professor Luk Rombauts	Surveillance	Full
Clayton	Hospital, 252-256 Clayton		Laboratory Supervisor – Melinda Dear	7 <sup>th</sup> March, 2023	12 months
	Rd, Clayton		Off-site Scientific Director – Prof Diedre		
			Zander-Fox		
			Nurse Co-ordinator – Sr Emma Haines		
			Off-site Nurse Manager – Sr Georgie Langley		
			Senior Counsellor - Rita Alesi		
			Counsellor – Dr Celia Gonsalves		

Monash IVF Geelong	Geelong Private Medical	308	Clinical Director – Dr Prudence Johnstone	Surveillance	Full
	Centre 73-79 Little Ryrie St,		Off-site Medical Director – Professor Luk	8 <sup>th</sup> March, 2023	12 months
	Geelong		Rombauts		
			Laboratory Supervisor – Lisa Leonard-Johnson		
			Off-site Scientific Director – A/Prof Deidre		
			Zander Fox		
			Nurse Co-ordinator – Sr Jenna Hodgkinson		
			Off-site Nurse Manager - Georgie Langley		
			Counsellor – Lisa Bistak		
			Off-site Senior Counsellor - Rita Alesi		
Monash IVF	Epworth Hospital, Level 7,	302	Clinical Director – Dr Gareth Weston	Surveillance	Full
Hawthorn/Richmond	89 Bridge Road, Richmond		Off-site Medical Director – Professor Luk	9 <sup>th</sup> March, 2023	12 months
	3121		Rombauts		
			Laboratory Supervisor – Jasmin Thompson		
			Off-site Scientific Director – A/Prof Deidre		
			Zander Fox		
			Nurse Co-ordinator – Sr Olivia Levis		
			Off-site Nurse Manager – Georgie Langley		
			Senior Counsellor - Rita Alesi		
			Counsellor – Clair Byrne		
Monash IVF Sale	Central Wellington	310	Medical Director – Assoc Prof Luk Rombauts	Surveillance	Full
	Healthcare Group		Scientific Director – Jayne Mullen	Satellite Unit	36 months
	Guthridge Parade		Nurse Manager - Nicolette Curtis	30 <sup>th</sup> March 2019	
	Sale VIC 3850		Senior Counsellor - Rita Alesi		
Monash IVF	Suite 2, 147 Furlong Road,	317	Medical Director – Professor Luk Rombauts	Surveillance	Full
Sunshine	St Albans VIC 3021		Scientific Director – Jayne Mullen	Satellite Unit	36 months
			Nurse Manager - Nicolette Curtis	24th January, 2019	
			Senior Counsellor - Rita Alesi		
Monash IVF Mildura	220-228 Thirteenth Avenue	325	Medical Director – Assoc Prof Luk Rombauts	Surveillance	Full
	Mildura VIC 3500 (Mildura		Scientific Director – A/Prof Deidre Zander Fox	6 <sup>th</sup> March, 2023	12 Months
	Private Hospital)		Nurse Manager – Sr Georgie Langley		
			Senior Counsellor - Rita Alesi		
			Clinical Directort – Dr Kimberley Sleeman		

Number 1 Fertility East Melbourne	Level 2, 120 Jolimont Road East Melbourne VIC 3002	329	Medical Director – Dr Lynn Burmeister Scientific Director – Dr Kelli Sorby Nurse Manager – Nicola Bhaskar Senior Counsellor – Jenneke Scott	Surveillance 12 <sup>th</sup> May, 2023	Full 12 months
Reproductive Services Unit	The Women's Hospital, 2nd Floor, Cnr Grattan Street & Flemington Road, Parkville, 3052 VIC	303	Clinical Director – A/Prof Kate Stern Off-site Medical Director – Dr Fluer Cattrall Laboratory Supervisor – John Stevens Off-site Scientific Director – Prof. David Gardner Nurse Co-ordinator – Nicole Trikaliotis Nurse Manager – Naomi Li Nigro Senior Counsellor - Amy McCarty Stevens	Surveillance 29 <sup>th</sup> March, 2022	Full 12 months
Newlife IVF	Ground Floor Suite 3, 116-118 Thames Street, Box Hill, Vic 3129	331	Medical Director – Dr Nicole Hope Scientific Director – Dr Tiki Osianlis Nurse Manager – Charlotte Fox Senior Counsellor – Dr Sarah Nowoweiski	Surveillance 4 <sup>th</sup> August, 2022	Full 12 months
City Fertility Notting Hill	33-37 Duerdin Street, Notting Hill, Vic, 3168	332	Medical Director – Dr David Wilkinson Clinical Director – Dr Roshan Shamon Laboratory Supervisor – Asma Chhotani Scientific Director – Jayne Mullen Nurse Manager – Kimberley Fuller Senior Counsellor - Michelle Mann	Surveillance 28 <sup>th</sup> April, 2023	Full 12 months
Life Fertility Clinic Melbourne	11 Brunswick Street, Fitzroy, VIC 3065	333	Medical Director – Dr Glenn Sterling Clinical Director – Dr Rachael Knight Laboratory Supervisor – Boon Siong Choo Scientific Director – Dr Elizabeth Butler Nurse Manager – Kathryn Borthwick Senior Counsellor – Susan Prince	Initial Stage 2 24 <sup>th</sup> February, 2023	Partial 6 months
The Royal Women's Hospital – Reproductive Services Unit	20 Flemington Road, Parkville Vic 3025	335	Medical Director – Dr Rashi Kalra Scientific Director – Dr Michael Chan Nurse Manager – Juliana Cosmo Senior Counsellor – Iolanda Rodino	Initial Stage 2 11 <sup>th</sup> and 12 <sup>th</sup> April, 2023	Partial 6 months

Table 9. ART Units in Western Australia. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Adora Fertility	9 Perilya Road	609	Clinical Director – Dr Gayatri Borude	Surveillance	Full
	Craigie WA 6025		Off-site Medical Director – Dr Paul Atkinson	15 <sup>th</sup> June,	12 months
		Laboratory Supervisor – Andy Tan	2023		
			Off-site Scientific Director – Ms Emma Ebinger		
			Nurse Co-ordinator – Hayley Langton		
			Off-site Nurse Manager – Charlotte Davies		
			Senior Counsellor – Suzanne Midford		
Concept Fertility	218 Nicholson Road	602	Medical Director – Dr Lucy Williams	Surveillance	Full
Centre	Subiaco WA 6008		Scientific Director – Paulene Vassiliou	10 <sup>th</sup> August,	12 months
			Nurse Manager – Michaela Hegarty	2022	
			Senior Counsellor – Antonia Clissa		
Fertility North	Suite 30, Level 2	604	Medical Director – Dr Vincent Chapple	Surveillance	Full
	Joondalup Private Hospital		Scientific Director – Dr Yanhe Liu	1 <sup>st</sup> May, 2023	12 months
	60 Shenton Avenue		Nurse Manager – Kate Williams		
	Joondalup WA 6027		Counsellor – Dr Elizabeth Webb		
Fertility Specialists	Bethesda Hospital	606	Medical Director – Professor Roger Hart	Surveillance	Full
WA (Claremont)	Queenslea Drive		Laboratory Supervisor – Emily Zuvela	12 <sup>th</sup> October,	12 months
	Claremont WA 6010		Scientific Director – Dr Melanie Walls	2022	
			Nurse Manager – Hillary Readings		
			Senior Counsellor – Melissa Baunton		
<b>Fertility Specialists</b>	First Floor, 764 Canning	607	Medical Director – Professor Roger Hart	Surveillance	Full
South	Highway, Applecross WA		Laboratory supervisor – Emily Zuvela	13 <sup>th</sup> October,	12 months
(Applecross)	6153		Scientific Director – Dr Melanie Walls	2022	
			Nurse Manager – Hillary Readings		
			Senior Counsellor – Melissa Baunton		
Genea Hollywood	Level 2, 190 Cambridge	603	Medical Director – A/Prof Mark Bowman	Surveillance	Full
	Street, Wembley, Perth WA		Clinical Director – Dr Julia Barton	3 <sup>rd</sup> & 4 <sup>th</sup> May,	12 months
	6014		Laboratory Supervisor – Ms Natalie Hesketh	2023	
			Off-site Scientific Director – Mr Steven McArthur		
			Nurse Co-ordinator – – Kate Brian & Tania Gardiner		
			Off-site Nurse Manager – Ms. Rachael Varady		
			Senior counsellor – Cailin Jordan		

Pivet Medical	166 – 168 Cambridge Street	601	Medical Director – Dr John Yovich	Surveillance	Full
Centre	Leederville WA 6007		Scientific Director – Mr Jason Conceicao	8 <sup>th</sup> March,	12 months
			Nurse Manager – Sara Mayes	2023	
			Counsellor – Juliana Gavranich		

### APPENDIX 2. INTERNATIONAL ART UNITS

Table 10. ART Units in China. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Center for	845 Lingshan Road, Shanghai,	1023	Medical Director – Prof Sun Yun	Surveillance	Full
Reproductive	China		Scientific Director – Ms Ning Yao	23 <sup>rd</sup> & 24 <sup>th</sup>	12 months
Medicine Renji			Nurse Manager – Ms Yurui Xu (Ruby)	March, 2023	
Hospital			Senior Counsellor – Prof Luo Yanli		
IHMED	2F & 7F No 178, Sec. 3, Xinyi	1017	Medical Director – Dr Shao-Ping (Fred) Weng	Surveillance	Full
International	Road, Da'an District, Taipei		Scientific Director – Chiao-Hui (Joyce) Liu	19 <sup>th</sup> - 21 <sup>st</sup>	12 months
Reproductive	City 106, Taiwan		Nurse Manager – Abigail Liu	September,	
Medicine Centre			Senior Counsellor – Chen Yi Chung	2022	
Centre of Assisted	K5N, 5/F, Block K, Queen	1035	Medical Director – Dr. Raymond H.W. Li	Surveillance	Full
Reproduction and	Mary Hospital 102, Pokfulam		Scientific Director – Prof. William S.B. Yeung	12 <sup>th</sup> & 13 <sup>th</sup>	12 months
Embryology, The	Road, Hong Kong		Nurse Manager – Ms Wai-Man Cheung	January, 2023	
University of Hong			Senior Counsellor – Dr. Celia HY Chan		
Kong					

Table 11. ART Units in Indonesia. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Morula IVF	Graha Anam 2nd Floor, Jl.	1009	Medical Director – Dr Batar Imanuel Sirait	Surveillance	Full
Jakarta	Teuku Cik Ditiro No. 11		Scientific Director – Prof Arief Boediono	8 <sup>th</sup> & 9 <sup>th</sup>	12 months
	Menteng, Jakarta Pusat		Nurse Manager – Naomi Donna Shinta	August, 2022	
	10350, Indonesia		Senior Counsellor – Arina Megumi Budiani		

Table 12. ART Units in Malaysia. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
KL Fertility Centre	LG Lot 23A, 25, 26, 27 & 30	1002	Medical Director – Dr Prashant Nadkarni	Surveillance	Full
	DC Mall, 6 Jalan Damanlela,		Laboratory Manager – Ms Sim Poo Keen	11 <sup>th</sup> & 12 <sup>th</sup>	12 months
	Bukit Damansara		Off-site Scientific Director – Dr Deirdre Zander-Fox	April, 2023	
	50490, Kuala Lumpur,		Nurse Manager – Ms Bong Min Yi		
	Malaysia		Counsellor - Ms Suwannee Pongprakyun		
			Off-site Senior Counsellor – Rita Alesi		
TMC Fertility and	2nd Floor, Tropicana Medical	1010	Medical Director – Dr Aldrin Lie Tze Min	Surveillance	Full
Women's	Centre, 11, Jalan Teknologi		Scientific Director – Ms Tee Sze Tian	18 <sup>th</sup> & 19 <sup>th</sup>	12 months
Specialist Centre	PJU 5, 47810, Kota		Nurse Manager – Ms Tan Mei Yuen	July, 2023	
	Damansara, 47810 Petaling		Senior Counsellor – Ms Ann Ding Choong Ai		
	Jaya, Selangor, Malaysia				
Sunfert	Unit 2-2, Level 2, Nexus,	1013	Medical Director – Dr Pak Seng Wong	Surveillance	Full
International	Bangsar South, No.7 Jalan		Clinical Director – Dr Lei Jun Lim	14 <sup>th</sup> February,	12 months
Fertility Centre	Kerinchi, 59200 Kuala		Scientific Director – Dr. Cheng Jang Jih	2023	
(Bangsar South)	Lumpur, Malaysia		Nurse Manager – Catherine Chuah Hsiu Ling		
			Senior Counsellor – Mr Ong Chong Tee		
IVF	Gleneagles Medini Hospital,	1018	Clinical Director – Dr Hon Sook Kit	Surveillance	Full
Centre@Medini	Level 1, COE Block, No.2 Jalan		Off-site Medical Director – Prof Soon-Chye Ng	3 <sup>rd</sup> & 4 <sup>th</sup> June,	12 months
	Medini Utara, Medini		Laboratory Manager – Sim Siok Keng	2021	
	Iskandar 79250 Iskandar		Off-site Scientific Director – Dr Nai Quing Chen		
	Puteri, Johur Darul Takzim,		Nurse Manager – Miss Han Dan		
	Malaysia		Senior Counsellor – Dr Abdul Kadir Abu Bakar		
Sophea Fertility	106 Jalan Gasing,	1014	Medical Director – Dr Pak Seng Wong	Surveillance	Full 12
Centre	Section 5 Petaling Jaya 46000		Scientific Director – Dr Chen Jang Jih (Aaron)	16 <sup>th</sup> February,	Months
	Selangor, Kuala Lumpur,		Nurse Manager – Catherine Chuah Hsiu Ling	2023	
	Malaysia		Senior Counsellor – Ong Chong Tee		
	,		Clinical Director – Dr Norazlin Binti Rosli		

Alpha IVF &	G01, Ground Floor, Encorp	1028	Medical Director – Dr. Colin Lee Soon Soo	Surveillance	Full 12
Women's	Strand Mall Jalan PJU 5/22,		Scientific Director – Adelle Lim Yun Xin	13 <sup>th</sup> & 14 <sup>th</sup>	Months
Specialists Centre	Kota Damansara, 47810		Nurse Manager – Neetha Lal	April, 2023	
	Petaling Jaya, Selangor, Malaysia		Senior Counsellor – Dr Leong Mei San		
Sunfert Ipoh	No. 2-35 & 2-36, Festival	1029	Medical Director – Dr Pak Seng Wong	Surveillance	Full
•	Walk@Ipoh Jalan Medan Ipoh		Scientific Director – Dr Chen Hang Jih (Aaron)	15 <sup>th</sup> February,	12 Months
	1, Medan Ipoh Bistari, 31400		Nurse Manager – Catherine Chuah Hsiu Ling	2023	
	Ipoh Perak, Malaysia		Senior Counsellor –Mr Ong Chong Tee		
			Clinical Director – Dr Tham Seong Wai		
Sunfert Kuching	Level 1, Lot 39 & 40, Block A2,	1030	Medical Director – Dr Pak Seng Wong	Surveillance	Full 12
	Saradise Kuching, Off, Jalan		Scientific Director – Dr Chen Hang Jih (Aaron)	17 <sup>th</sup> February,	Months
	Stutong, 93350 Kuching,		Nurse Manager – Catherine Chuah Hsiu Ling	2023	
	Sarawak, Malaysia		Senior Counsellor –Mr Ong Chong Tee		
			Clinical Director – Dr Haris Njoo Suharjono		
Metro IVF	Unit F-5_G, F-6-G & F-7-G,	1038	Medical Director – Dr Tee Swi Peng	Surveillance	Full 12
Puchong	Blok F, Setiawalk, Persiaran		Scientific Director – Ms Nurul faedzah	16 <sup>th</sup> , 18 <sup>th</sup> , 21 <sup>st</sup>	Months
	Wawasan, Pusat Bandar		Nurse Manager – Matron Wong Pei Chin	& 25 <sup>th</sup> March,	
	Puchong, 47160 Puchong,		Senior Counsellor – Ann Ding Choong Ai	2022	
	Selangor				
Metro IVF Klang	No 32 – 38 Jalan Pasar, 41400	1037	Medical Director – Dr Tee Swi Peng	Surveillance	Full 12
	Klang Selangor, Malaysia		Scientific Director – Nurul Faedzah	16 <sup>th</sup> , 18 <sup>th</sup> , 21 <sup>st</sup>	Months
			Nurse Manager – Matron Wong Pei Chin	& 25 <sup>th</sup> March,	
			Senior Counsellor – Ann Ding Choong Ai	2022	
Sunway Fertility	No 5, Jalan Lagoon Selatan,	1045	Medical Director – Dr Kannappan Palaniappan	Surveillance	Full 12
Centre	Bandar Sunway, 47500		Scientific Director – Yee Siew Yin	28 <sup>th</sup> February	Months
	Selangor Malaysia		Nurse Manager – Sr Wong Luh	& 1 <sup>st</sup> March,	
			Senior Counsellor – Yap Chee Khong	2023	

Table 13. ART Units in Singapore. Key personnel are those in post at the audit. Please note that Units in Singapore are audited every two years with all criteria assessed. This was at the request of the Singapore Government.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Thomson Fertility	Paragon Medical Centre, Level	1000	Medical Director – Dr Loh Seong Feei	Surveillance	Full
Centre Pte Ltd	19, 290 Orchard Road		Scientific Director – Dr Ethiraj Balaji Prasath	27 <sup>th</sup> & 28 <sup>th</sup> May, 2021	24
	Singapore 238859		Nurse Manager – Tiong Xuei Min (Elaine)		months
			Senior Counsellor – Tay Shelwyn Seoklin		
Sincere IVF Center	06 – 09 Novena Specialist,	1003	Medical Director – Dr Fong Yang	Surveillance	Full
	Center, 8 Sinaran Drive,		Scientific Director – Dr Nai Quing Chen	31 <sup>st</sup> May & 1 <sup>st</sup> June, 2021	24
	Singapore 307470		Nurse Manager – Miss Han Dan		months
			Senior Counsellor – Vacant		
Virtus Fertility Centre	#09-01 Scotts Medical Centre,	1004	Medical Director – Dr Roland Chieng Kai Heng	Surveillance	Full
	Pacific Plaza, 9 Scotts Road,		Scientific Director – Dr Liow Swee Lian	5 <sup>th</sup> & 6 <sup>th</sup> October, 2022	24
	Singapore 2280		Nurse Manager – Ramy Arnuraidah Binto		months
			Dolrasid		
			Senior Counsellor – Dr Sharon Ming Chu Lim		
Assisted Reproduction	Gleneagles Hospital, 6A	1005	Medical Director – Dr Suresh Nair	Surveillance	Full
Unit @ ACRM	Napier Road, Singapore		Scientific Director – Ahmad Kamal Bin Abdul	29 <sup>th</sup> & 30 <sup>th</sup> September,	24
	258500		Jalik	2021	months
			Nurse Manager – Zhao Jun		
			Senior Counsellor – Faith Felicitas Hogan		
Mount Elizabeth	Level 3, Block B, Mount	1006	Medical Director – Dr Kelli Loi	Surveillance	Full
Fertility Centre	Elizabeth Hospital, Singapore		Scientific Director – Ng Lai Cheng	4 <sup>th</sup> & 5 <sup>th</sup> October, 2021	24
	228510		Nurse Manager – Yuan Xueai (Irene)		months
			Senior Counsellor – Siti Aisyah Eilyaas		
Raffles Fertility Centre	585 North Bridge Road, #13-	1007	Medical Director – Dr Sheila Loh	Surveillance	Full
	00 Raffles Hospital, Singapore		Scientific Director – Ms Yin Yin Yong	23 <sup>rd</sup> & 24 <sup>th</sup> September,	24
	188770		Nurse Manager – Numeron Michelle Parfiles	2021	months
			Senior Counsellor – Cecilia Chu		
Centre for Assisted	8 Sinaran Drive, #05-05	1019	Medical Director – Dr Paul Tseng	Surveillance	Full
Reproduction (CARE)	Novena Specialist Center,		Scientific Director – Wong Lai Mung (Christine)	8 <sup>th</sup> & 9 <sup>th</sup> October, 2021	24
	Singapore		Nurse Manager – Ms Lim Shao Min (Rachael)		months
			Senior Counsellor – Dr Ang Peng Chye		

Singapore General	Block 5 Level 1, Singapore	1020	Medical Director – Assoc Prof Yu Su Ling	Surveillance	Full
Hospital Centre for	General Hospital, Outram		Scientific Director – Amy Lee Shaw	24 <sup>th</sup> & 25 <sup>th</sup> August, 2021	24
Assisted Reproduction	Road, Singapore		Nurse Manager – Song Hai Ying		months
			Senior Counsellor – Cecilia Loo		
Alpha IVF Centre	101 Irrawaddy Road, #12-	1025	Medical Director – Dr Tan Heng Hao	Surveillance	Full 24
	07/14 Royal Square at		Scientific Director – Yap Pei Fang	21 <sup>st</sup> & 22 <sup>nd</sup> July, 2021	Months
	Novena, Singapore 329565		Nurse Manager – Veron Zhen		
			Senior Counsellor –Faith Felicitas Hogan		
O&G Partners Fertility	6A Napier Road, #05-33	1032	Medical Director – Prof Soon-Chye Ng	Surveillance	Full 24
Centre	Gleneagles Hospital Annexe		Scientific Director – Dr Nai Quing Chen	1 <sup>st</sup> & 2 <sup>nd</sup> June, 2021	Months
	Block Singapore 25850		Nurse Manager – Han Dan		
			Senior Counsellor –Vacant		
KKIVF Centre	KK Women's and Children's	1033	Medical Director – Dr Jessie Phoon Wai Leng	Surveillance	Full 24
	Hospital, 100 Bukit Timah		Scientific Director – Melinda Chan Ling	8 <sup>th</sup> & 9 <sup>th</sup> July, 2021	Months
	Road Singapore 229899		Nurse Manager – Christine Loh Poh Leng		
			Senior Counsellor – Caroline Chai		
Monash IVF Singapore	101 Irrawaddy Road #08-01	1034	Medical Director – Dr Suresh Nair	Surveillance	Full 24
	Royal Square Medical Centre		Scientific Director – Ahmad Kamal	5 <sup>th</sup> September, 2022	Months
	Singapore 329565		Nurse Manager – Serina Tanb Mei Yin		
			Senior Counsellor – Tanja Faessler-Moro		
National University	1E Kent Ridge Road, Level 12,	1036	Medical Director – Dr Stephen Chew Siong Lin	Surveillance	Full
Hospital Clinic of	NUH Tower Block, Singapore		Scientific Director – Joyce Matthews	1 <sup>st</sup> & 4 <sup>th</sup> April, 2022	24
<b>Human Reproduction</b>	129228		Nurse Manager – Sr Rosalind Yeoy		Months
(CHR)	Level 4 – Clinic for Human		Senior Counsellor –Dr Cornelia Chee		
	Reproduction and Andrology				
	Laboratories				
	Level 2 – NUH Assisted				
	Reproductive Centre				
	Laboratory				

Table 14. ART Units in Thailand. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
Safe Fertility	17th Floor, Amarin Tower,	1001	Medical Director – Dr Wiwat Quangkananugruk	Surveillance	Full
	496-502 Ploenchit Road,		Scientific Director – Ms. Sujin Chanchamroen	27 <sup>th</sup> & 28 <sup>th</sup>	12 months
	Lumphini Pathumwan,		Nurse Manager – Mrs Nichna Samniangngam	October, 2022	
	Bangkok, Thailand		Senior Counsellor – Miss Sasipan Gunyong		
Jetanin IVF Clinic	5/3 Chitlom, Ploenchit Road,	1021	Medical Director – Dr Somjate Manipalviratn	Recertification	Full
	Lumpinee, Pathumwan		Scientific Director – Usanee Jetsawangsri	20 <sup>th</sup> & 21 <sup>st</sup>	12 months
	Thailand		Nurse Manager – Hathaichanok Tattatongkham	October, 2022	
			Senior Counsellor – Parinda Aojanepong		
Siam Fertility	361/3-4 Sri Ayutthaya Road	1024	Medical Director – Dr Surachai Pornwiroon	Surveillance	Full
Centre	Tung-Phaya Thai Ratchatewi		Scientific Director – Thananya Jantamalapruek	7 <sup>th</sup> - 9 <sup>th</sup>	12 Months
	Bangkok 10400 Thailand		Nurse Manager – Renu Supperm	November,	
			Senior Counsellor – Natthanitcha	2022	
			Assawachindanukun		

Table 15. ART Units in Vietnam. Key personnel are those in post at the audit.

Unit	Address	RTAC#	Key personnel	Audit	Licence
IVFMD Tan Binh 3rd Floor, My Duc Hospital, No.4, Nui Thanh Street, Ward	3rd Floor, My Duc Hospital,	1008	Medical Director – Dr Ho Manh Tuong	Surveillance	Full
	No.4, Nui Thanh Street, Ward		Scientific Director – Ms Tran Tu Cam	10 <sup>th</sup> & 11 <sup>th</sup>	12 months
	13, Tan Binh District, Ho Chi		Nurse Manager – Ms. Hoang Thi Thao	January, 2023	
	Minh City, Vietnam		Senior Counsellor – Dr Nguyen Thi Hong Nhung		
The Infertility	284 Cong Quynh, District 1	1011	Medical Director – Dr Le Thi Minh Chau	Surveillance	Full
Department of Tu	Ho Chi Minh City, Vietnam		Scientific Director – Dr Tran Thi Hanh Dung	4 <sup>th</sup> – 6 <sup>th</sup> May,	12 months
Du Hospital			Nurse Managers – Dang Thi Doang Trang and	2022	
			Nguyen Thi Dieu Man		
			Senior Counsellor – Dr Vo Thi Tuong Vy		
Hanh Phuc	18 Binh Duong Boulevard,	1012	Medical Director – Dr Huynh Thi Thu Thao	Surveillance	Full
Fertility Centre	Thuan An District, Binh Duong		Scientific Director – Mr Vo Thien An	16 <sup>th</sup> & 17 <sup>th</sup>	12 months
	Province, Vietnam		Nurse Manager – Ms Le Ngoc Han	June, 2022	
			Senior Counsellor – Ms Dong Thi Anh Thy and Ms		
			Phan Thi Hoai Yen		
IVFMD Phu Nhuan	Phu Nhuan Hospital, 43 R2 –	1015	Medical Director – Dr Nguyen Khanh Linh	Surveillance	Full
	R4 Ho Van Hue Street, Ward		Scientific Director – Ms Le Hoang Anh	3 <sup>rd</sup> & 4 <sup>th</sup>	12 months
	9, Phu Nhuan District, Ho Chi		Nurse Manager – Ms Vo Thi Huyen Chau	January, 2022	
	Minh City, Vietnam		Senior Counsellor – Dr Le Thi Hong Nhung		
The Infertility	128 Hong Ban Street, Ward 12	1022	Medical Director – Dr Ly Thai Loc	Stage 2	Full
Department of	District 5, Ho Chi Minh City,		Scientific Director – Dr Vu Dinh Tuan	19 <sup>th</sup> & 20 <sup>th</sup>	12 months
Hung Vuong	Vietnam		Nurse Manager – Ms Le Thi Phuong Dung	April, 2023	
Hospital			Senior Counsellor – Dr. Nguyen Huu Long		
Tam Anh Hospital	108 Hoang Nhu Tiep Street,	1039	Medical Director – A/Prof Le Hoang	Surveillance	Full 12
Hanoi	Bo De Ward, Long Bien		Scientific Director – Dr Nguyen Thi Lien Huong	27 <sup>th</sup> & 28 <sup>th</sup>	Months
	District, Ha Noi		Nurse Manager – Nguyen Thi Thanh Tuyen	June, 2023	
			Senior Counsellor – Nguyen Minh Tuan		
IVF Tam Anh Ho	2B Pho Quang, Ward 2, Tan	1040	Medical Director – Dr Giang Huynh Nhu	Stage 2	Full 12
Chi Minh City	Binh District, Ho Chi Minh		Scientific Director – Nguyen Ngoc Quyen	26 <sup>th</sup> , 29 <sup>th</sup>	Months
	City, Vietnam		Nurse Manager – Huynh Ga Bang	&30 <sup>th</sup> August,	
			Senior Counsellor – Dong Thi Phoung Dung	2022	

Vinmec	458 Minh Khai Street, Hai Ba	1041	Medical Director – Dr Nguyen Ngoc Chien	Surveillance	Full 12
International	Trung District, Ha Noi City,		Scientific Director – Dr Le Thi Phuong Lan	29 <sup>th</sup> & 30 <sup>th</sup>	Months
Hospital Times	Vietnam.		Nurse Manager – Vu Thi Tho	June, 2023	
City			Senior Counsellor – Nguyen Duc Nam		
Andrology and	07 – 3A, 431 Tam Trinh Street,	1042	Medical Director – Dr Le Thi Thu Hien	Stage 2	Full 12
Fertility Hospital	Hoang Mai District, Hanoi		Scientific Director – Nguyen Minh Duc	15 <sup>th</sup> - 18 <sup>th</sup>	Months
of Hanoi	City, Vietnam		Nurse Manager – Nguyen Thi Chung	November,	
			Senior Counsellor – Le Thi Lan Huong	2022	
IVF Phuong Chau	300 Nguyen Van Cu Noi Dai,	1043	Medical Director – Dr Huynh Hong Ngoc	Stage 2	Full 12
<ul> <li>Phuong Chau</li> </ul>	An Khanh ward, Ninh Kieu		Scientific Director – Nguyen Thi Xuan Yen	21 <sup>st</sup> – 23 <sup>rd</sup>	Months
International	District, Can Tho City,		Nurse Manager – Nguyen Ngoc Bich	November,	
Hospital	Vietnam.		Senior Counsellor –Vo Thi Ngoc Han	2022	
HP Fertility –	16th floor, 124 Nguyen Duc	1044	Medical Director – Dr Nguyen Duc Thuan	Surveillance	Full 12
Haiphong	Canh Street, Cat Dai Ward, Le		Scientific Director – Mr Dang Truong Son	3 <sup>rd</sup> to 5 <sup>th</sup>	months
International	Chan District, Hai Phong City,		Nurse Manager – M/s Chu Thi Yen	January, 2023	
Hospital of	Vietnam		Senior Counsellor – Dr. Doan Thi Nhu Yen		
Obstetrics and					
Paediatrics					