



The  
**Fertility Society**  
of Australia

# **Reproductive Technology Accreditation Committee**

Annual Report 2018 | 2019



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## 1. INTRODUCTION

The Reproductive Technology Accreditation Committee (RTAC) was formed in 1987 and is a sub-committee of the Fertility Society of Australia (FSA) reporting to the FSA Board. RTAC issues licences to ART Units that comply with the Code of Practice. The Australian and New Zealand Code was first introduced in 1986, when the FSA produced a series of standards as a guide for ART Units. This initial code was revised in 1992, 1997, 2001 and 2005. It was fully rewritten in 2008 with further revisions in 2010, 2014 and 2017. An International Edition of the Code of Practice was introduced in 2014 to facilitate its application in countries outside the jurisdiction of the regulatory laws of Australia and New Zealand, and this was revised in 2018. The purpose of both RTAC Codes of Practice is to:

- a) Promote continuous improvement in the quality of care offered to people accessing fertility treatment.
- b) Provide a framework and set criteria for the auditing process that leads to accreditation of organisations that deliver fertility services.
- c) Ensure the auditing process is carried out in an independent, non-adversarial and constructive manner.

## 2. AUDIT AND LICENSING OF ART UNITS

An ART Unit is defined as being a facility with a laboratory collecting or preparing human gametes and/or embryos for therapeutic service, possibly across a range of sites of clinical activity. All ART Units in Australia and New Zealand were audited against the RTAC Code of Practice (2017) by auditors from the Certifying Bodies (CBs). In addition to the RTAC audit, some ART Units chose to have a simultaneous audit against the standard ISO9001, and all Units in New Zealand are audited for compliance with the New Zealand Ministry of Health NZ8181 Guidelines.

Audits undertaken are classified as:

- a) Stage 2 audit. An audit for a new Unit.
- b) Surveillance audit. A routine audit undertaken annually. These audits have a three year cycle with Critical Criteria from the Code of Practice reviewed annually, and Good Practice Criteria once in the cycle. The only exception to this are Units in Singapore where local legislation requires a surveillance audit every two years all with all Criteria to be reviewed.
- c) Relocation audit. This is a special audit where a Unit has relocated.
- d) Follow-up audit. Where a licence was issued for a reduced time due to a significant non-conformity, and the purpose is to confirm the Unit is now compliant.

The accreditation process is essentially:

1. A visit by one or two auditors from a CB depending on the size of the Unit, and a review to confirm compliance with the Code of Practice. Once any non-conformities have been resolved, the CB can then issue a Certificate confirming compliance and a recommendation to RTAC to issue a licence.
2. Review of the Certification report by the RTAC Chair and a decision made to issue the licence or not.

### Certifying Bodies

There are two certifying bodies that currently undertake audits of ART Units both in Australia and New Zealand and Units outside of these countries. They are:

1. DNVGL (<https://www.dnvgl.com/>), and
2. Global-Mark (<https://www.global-mark.com.au/>).

Both CBs are audited and approved by the agency JAS-ANZ (<http://www.jas-anz.com.au/>)

### Australia and New Zealand ART units

The ART Units audited during the period 1 July 2018 to 30 June 2019 against the Australian and New Zealand Code of Practice (2017) are listed in Appendix 1 according to their location, namely Australian Capital Territory (Table 1), New South Wales (Table 2), New Zealand (Table 3), Northern Territory (Table 4), Queensland (Table 5), South Australia (Table 6), Tasmania (Table 7), Victoria (Table 8) and Western Australia (Table 9).

### International ART units

The ART Units audited during the period 1 July 2018 to 30 June 2019 against the International RTAC Code of Practice (2018) are listed in Appendix 2 according to their location, namely China (Table 10), Indonesia (Table 11), Malaysia (Table 12), Singapore (Table 13), Thailand (Table 14), and Vietnam (Table 15). Note that Units are audited annually (Critical Criteria annually and Good Practice Criteria in a three year cycle) with the exception of Singapore where local legislation requires bi-annual audits, and so all audits in Singapore are against all criteria of the Code of Practice.

## 3. ADMINISTRATION OF RTAC

RTAC is comprised of a Chair appointed by the FSA Board, and members nominated by the various professional groups within the FSA together with a nominee of ACCESS (a not-for-profit, consumer controlled, independent sector organisation). It is supported by the FSA Secretariat, Ms Kim O’Dea.

### RTAC Chair

The Chair during 2018-2019 was Dr Phillip Matson who was appointed on the 5 September 2016. The position has a term of three years and so Dr Matson stepped down at the FSA AGM on 16 September 2019.

The position was advertised on seek.com on 4 June 2019 with the following selection criteria:

- Eligible for membership of the Fertility Society of Australia
- Previous extensive experience with RTAC accreditation essential
- Extensive knowledge in assisted reproductive technology
- Extensive knowledge in quality management systems and auditing
- Demonstrated skills in diplomacy and dispute resolution
- Demonstrable good standing in the scientific community

There were three applicants and, following a round of interviews, Dr Christopher Copeland was appointed by FSA Board to commence on 16 September 2019.

### RTAC members

The members of RTAC were:

- Dr Anne Clark – Deputy Chair and Nominee of the IVF Directors Subcommittee of the FSA.
- Ms Antonia Clissa – Nominee of the Australian and New Zealand Infertility Counsellors Association (ANZICA).
- Ms Kirsty Ross – Nominee of Fertility Nurses of Australasia (FNA).
- Dr Christopher Copeland – Nominee of Scientists in Reproductive Technology (SIRT).
- Ms Maree Pickens - Nominee of ACCESS.

## Meetings

RTAC members met on 10 September 2018, with further correspondence throughout the year by e-mail. All members of RTAC were invited on to the JAS-ANZ Technical Review Committee to review the RTAC Scheme document, and this Committee met in Sydney on 17 June 2019.

The RTAC Chair attended meetings of the FSA Board during the year

## Review of RTAC Scheme

The RTAC Scheme is the overarching document that defines the functioning of the RTAC licencing process, and is produced in conjunction with JAS-ANZ. This document is now reviewed every three years and was revised during 2018-2019 with the final version released at the FSA AGM on 16 September 2019.

## Financial report

The costs of audits are paid by the ART Units directly to Certifying bodies for administration of the audit, and the time, travel and accommodation of the auditors and any technical experts accompanying the auditors. However, Units pay a licence fee to the FSA.

- a) RTAC licence fees. These are the annual licence fees charged to the ART Units in Australia and New Zealand (ANZ) and are calculated according to the size of the Unit. International Units are charged a flat administration fee.
- b) RTAC meetings. These are the costs of travel and accommodation of the RTAC members to any meeting at which their presence is required, plus any hire of meeting facilities.
- c) RTAC Chair honorarium. This is the sum paid to the RTAC Chair for the undertaking of all required duties.
- d) ACCESS. The consumer group (ACCESS) is funded from the RTAC budget.
- e) ANZARD. The costs associated with the management of the Australia and New Zealand Assisted Reproduction Database (ANZARD) is paid from the RTAC budget.
- f) FSA. The balance is paid to the FSA IVF Directors Group and used to fund a range of activities to ensure the sustained provision of Medicare-funded diagnostic and therapeutic fertility services.

## APPENDIX 1. ART UNITS IN AUSTRALIA AND NEW ZEALAND

Table 1. ART Units in the Australian Capital Territory. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Compass Fertility	Suite 1, Level 1 9 Sydney Avenue Barton ACT 2600	263	Medical Director – Dr Nicole Sides Laboratory Supervisor – Simone De-Arne Coote Off-site Scientific Director – Dr Hassan Bakos Nurse Manager – Diane Baker Counsellor – Judy Frith	Surveillance 19 March, 2019	Full 12 months
Genea – Canberra	Ground Floor Oasis Building, 2 King Street, Deakin ACT 2600	261	Clinical Director – Dr. Shiau Tween Low Off-site Medical Director – Associate Professor Mark Bowman Laboratory Supervisor – Genevieve Rusden Off-site Scientific Director – Mr Steven McArthur Nurse Unit Manager – Julianne Billing Off-site Director of Nursing - Ms. Rachael Varady Senior counsellor – Alisha Polsen Off-site Counselling Services Manager - Ms. Evelyn Zwahlen	Surveillance 10 May, 2019	Full 12 months
IVFA Canberra	Suite 9, Level 2 Peter York Building, 173 Strickland Crescent Deakin ACT 2600	262	Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Kim Myssonski Off-site Scientific Director – Dr. Simon Cooke Nurse Co-ordinator – Stella Murphy Off-site Nurse Manager - Ms. Joanne Blake Counsellor – Jane Carpenter Off-site Senior Counsellor - Melissa Stephens	Surveillance 25 March, 2019	Full 12 months

Table 2. ART Units in New South Wales. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Adora Fertility	HSBC Building, Mezzanine Level, 580 George Street Sydney NSW 2000	231	Medical Director – Dr Paul Atkinson Laboratory Supervisor – Lucy Nguyen Off-site Scientific Director – Emma Ebinger Nurse Co-ordinator – Kellie O’Sullivan Off-site Nurse Manager - Vanessa Raggio Senior Counsellor - Beverley Aronstan	Surveillance 18 & 19 June, 2019	Full 12 months
City Fertility Centre – Sydney		232	Medical Director – Dr Georgiana Tang Laboratory Supervisor – Kheng Ling Ong Off-site Scientific Director – Adnan Catakovic Nurse Manager - Virginia Roberts Senior Counsellor - Cherie Borosh	Surveillance 1 & 11 April, 2019	Full 12 months
Demeter Fertility	Level 2, 13 – 15 Moore Street Liverpool NSW 2170	227	Medical Director – Dr David Knight Scientific Director – Dr Steve Fleming Nurse Manager – Jill Wild Senior Counsellor - Ian Trevallion	Surveillance 2 August, 2018	Full 12 months
Fertility First	50–52 Gloucester Road Hurstville NSW 2220	216	Medical Director – Dr Anne Clark Scientific Director – Julie Zieschang Nurse Manager - Valerie Mackie Senior Counsellor - Linda Karen Stevens	Surveillance 21 March, 2019	Full 12 months
Hunter IVF (IVF Australia)	2 Lookout Road New Lambton, NSW 2305	218	Clinical Director – Dr Andrew Hedges Off-site Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Katherine Nixon Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator – Yvonne Lynch Off-site Nurse Manager - Ms. Joanne Blake Counsellor – Marlene Mina Off-site Senior Counsellor - Melissa Stephens	Surveillance 28 March, 2019	Full 12 months



<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
IVF Australia – Eastern Suburbs	15 Bowden Street, Alexandria, NSW 2015	204	Clinical Director – Assoc. Prof. Gavin Sacks Off-site Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Dr Suha Kilani Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Rosemary Gallagher Off-site Nurse Manager – Ms Joanne Blake Counsellor – Jenny Douglas Off-site Senior Counsellor - Melissa Stephens	Surveillance 29 March, 2019	Full 12 months
IVF Australia – North Shore	Level 2 176 Pacific Highway Greenwich NSW 2065	201	Clinical Director – Dr Robert Lahoud Off-site Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Dr Khiem Hua Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Christina Levin Off-site Nurse Manager – Ms Joanne Blake Senior Counsellor - Melissa Stephens	Surveillance 21 & 22 March, 2019	Full 12 months
IVF Australia – Western Sydney	Level 2, 20-22 Mons Road Westmead, NSW 2145	202	Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Charlotte Knight Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Julie Byrnes Off-site Nurse Manager – Ms Joanne Blake Counsellor – Dr Tania Trapolini Off-site Senior Counsellor - Melissa Stephens	Surveillance 27 March, 2019	Full 12 months
Genea	321 Kent Street, Sydney NSW 2000	206	Medical Director – Assoc. Prof. Mark Bowman Laboratory Supervisor – Natalie Hesketh/ Kylie Fiske Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Kylie Tilbury Nurse Manager - Ms. Rachael Varady Senior Counsellor - Ms. Evelyn Zwahlen	Surveillance 11 to 14 March, 2019	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Genea – Illawarra	Ground Floor, 1 Rawson Street, Wollongong, NSW 2500	209	Clinical Director - Assoc. Prof. Lionel Reyftmann Medical Director – Assoc. Prof. Mark Bowman Laboratory Supervisor – Samantha Cordukes Off-site Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Kylie Tilbury Off-site Nurse Manager - Ms. Rachael Varady Counsellor – Joanne Wyles Off-site Senior Counsellor - Ms. Evelyn Zwahlen	Surveillance 15 May, 2019	Full 12 months
Genea – Liverpool	173 Bigge Street, Liverpool NSW 2170	211	Medical Director – Assoc Prof Mark Bowman Laboratory Supervisor – Ye Ying Wu Off-site Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Tracey Clemmet Off-site Nurse Manager - Ms. Rachael Varady Counsellor – Christine Singleton Off-site Senior Counsellor - Ms. Evelyn Zwahlen	Surveillance 6 May, 2019	Full 12 months
Genea – Newcastle	Suite 2, 25 Merewether Street, Merewether NSW 2291	212	Medical Director – Dr Robert Woolcott Scientific Director – Dr Barbara Podsiadly Nurse Manager - Leanne Debenham Senior Counsellor - Emma Bullen	Surveillance 29 & 30 April, 2019	Full 12 months
Genea – Northwest	Suite 101, Level 1, 10 Norbrik Drive, Bella Vista NSW 2153	225	Clinical Director – Dr Antony Lighten Off-site Medical Director – Assoc Prof Mark Bowman Laboratory Supervisor – - Tina Wood Off-site Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Kathleen Smith Off-site Nurse Manager - Ms Rachael Varady Counsellor – Sally Findley Off-site Senior Counsellor - Ms Evelyn Zwahlen	Surveillance 15 March, 2019	Full 12 months
Genea – Orange	3 Hampden Avenue, Orange NSW 2800	213	Clinical Director – - Dr. Andrew Fu Tsen Wong Off-site Medical Director – Assoc Prof Mark Bowman Laboratory Supervisor – Renae Parker Off-site Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Carmel Hatherly Off-site Nurse Manager - Ms Rachael Varady Counsellor – Toni Smith Off-site Senior Counsellor - Ms Evelyn Zwahlen	Surveillance 8 May, 2019	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Genea – RPAH	Building 89, Level 5 Royal Prince Alfred Hospital - Women & Babies, Missenden Road, Camperdown NSW 2050	207	Medical Director – Associate Professor Mark Bowman Laboratory Supervisor – Ms Rachel Thuis Watson Off-site Scientific Director – Mr Steven McArthur Nurse Manager – Robyn Howard Senior Counsellor - Sally Ann Heaney	Surveillance 16 May, 2019	Full 12 months
Monash IVF – Bondi Junction	Level 26 Westfield Tower 1, 520 Oxford St, Bondi Junction 2022	219	Medical Director – Dr Bronwyn Devine Laboratory Supervisor – Irina Lalic Off-site Scientific Director – Dr Hassan Bakos Nurse Manager - Vanessa Logan Senior Counsellor - Beverley Aronstan	Surveillance 22 May, 2019	Full 12 months
Monash IVF Parramatta	Level 2 Northcott Building 1 Fennell St Parramatta 2150	224	Medical Director – Dr Peter Benny Laboratory Supervisor – Stephanie Lonsdale Off-site Scientific Director – Dr Hassan Bakos Nurse Manager - Jan McKenzie Senior Counsellor - Pam Verrender	Surveillance 20 and 21 May, 2019	Full 12 months
The Fertility Centre – Liverpool	Suite 301, Level 3, 1 Moore Street, Liverpool, NSW 2170	230	Clinical Director – Dr Ho Yin Peter Leung Off-site Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Tim Boylan Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Sandra Kennedy Off-site Nurse Manager – Ms Joanne Blake Senior Counsellor - Melissa Stephens	Surveillance 26 March, 2019	Full 12 months
The Fertility Centre – Wollongong	Suite 1, Ground Floor 21 Auburn St Wollongong	235	Clinical Director – Dr David Greening Off-site Medical Director – Assoc. Prof. Peter Illingworth Laboratory Supervisor – Tim Boylan Off-site Scientific Director – Dr Simon Cooke Nurse Co-ordinator - Sandra Kennedy Off-site Nurse Manager – Ms Joanne Blake Senior Counsellor - Melissa Stephens	Surveillance 26 March, 2019	Full 12 months
Reproductive Medicine Albury	13 Yalandra Crt, Albury	217	Medical Director – Dr Scott Giltrap Laboratory Supervisor – Ben Smith Off-site Scientific Director – Dr Hassan Bakos Nurse Manager - Kathryn Gordon Senior Counsellor - Melissa Seedy	Surveillance 23 <sup>r</sup> & 24 May, 2019	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Reproductive Medicine Wagga	Suite 11, 325 – 327 Edward Street, Wagga Wagga NSW 2650	234	Medical Director – Dr Scott Giltrap Scientific Director – Jayne Mullen Nurse Manager - Lisa Langbine Senior Counsellor - Melissa Seedy	Surveillance Satellite Unit 10 October, 2017	Full 36 months
Royal Hospital for Women – DRM	Dept. of Reproductive Medicine, Level 0, The Royal Hospital for Women, Barker Street, Randwick NSW 2031	226	Medical Director – Prof William Ledger Scientific Director – - Mr Christopher Nicol Nurse Manager - Mrs Mira Stolzenhein Senior Counsellor - Dr Shanna Logan	Surveillance 10 July, 2018	Full 12 months
Westmead Fertility Centre	Level 2, G Block Westmead Hospital, Darcy Road Westmead NSW 2145	215	Medical Director – Dr Howard Smith Scientific Director – Dr Cecilia Sjoblom Nurse Manager - Linda Robinson Senior Counsellor - Joanne Shetty	Surveillance 29 & 30 April, 2019	Full 12 months

Table 3. ART Units in New Zealand. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Fertility Associates Auckland	Level 3, Ascot Central, 7 Ellerslie Racecourse Drive, Remuera, Auckland 1051, New Zealand	101	Medical Director – Dr Simon Kelly Scientific Director – Dr Dean Morbeck Nurse Co-ordinator – Lisa Boyle Off-site Nurse Manager - Vacant Senior Counsellor - Joi Ellis	Surveillance 17 & 18 July, 2018	Full 12 months
Fertility Associates Christchurch	249 Papanui Road, Christchurch, 8146, New Zealand	105	Medical Director – Dr. Sarah Wakeman Laboratory Supervisor – Anna Osborn Off-site Scientific Director – Dr Dean Morbeck Nurse Co-ordinator – Zoe Miller Off-site Nurse Manager - Vacant Counsellor – Ann Ott Off-site Senior Counsellor - Joi Ellis	Surveillance 23 July, 2018	Full 12 months
Fertility Associates Dunedin	Level 4 Burns House, 10 George St, Dunedin 9016, New Zealand	106	Clinical Director – Dr Kathryn van Harselaar Off-site Medical Director – Dr Andrew Murray Laboratory Supervisor – Jayaprakash Ramakrishnan Off-site Scientific Director – Dr Dean Morbeck Nurse Co-ordinator – Sandra Knopp Off-site Nurse Manager - Vacant Counsellor – Emily Ware Off-site Senior Counsellor - Joi Ellis	Surveillance 24 July, 2018	Full 12 months
Fertility Associates Hamilton	Level 2, 62 Tristram Street, Hamilton, 3204, New Zealand	102	Medical Director – - Dr. Ved Prakash Singh Laboratory Supervisor – Carla Wetzels Off-site Scientific Director – Dr Dean Morbeck Nurse Co-ordinator – Helen Mudgway Off-site Nurse Manager - Vacant Counsellor – - Sue Saunders Off-site Senior Counsellor - Joi Ellis	Surveillance 19 July, 2018	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Fertility Associates Wellington	Level 2, 205 Victoria St, Wellington 6011, New Zealand	103	Medical Director – Dr. Andrew Murray Laboratory Supervisor – Angela Seaton Off-site Scientific Director – Dr Dean Morbeck Nurse Co-ordinator – Zoe Huthwaite Off-site Nurse Manager - Vacant Counsellor – Margaret Stanley-Hunt Off-site Senior Counsellor - Joi Ellis	Surveillance 20 July, 2018	Full 12 months
Fertility Plus	Level 5, Building 4 Greenlane Clinical Centre, 214 Green Lane W., Epsom Auckland 1051 New Zealand	104	Medical Director – Prof. Cynthia Farquhar Scientific Director – Jeanette MacKenzie Nurse Manager - Juanita Stulich Senior Counsellor - Fiona McDonald	Surveillance 26 July, 2018	Full 12 months
Genea Oxford Fertility	Level 1, 132 Peterborough Street Christchurch 8013 New Zealand	108	Clinical Director – Dr Richard Dover Off-site Medical Director – Dr Robert Woolcott Laboratory Supervisor – Dr Tanya Harris Off-site Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Catherine (Kate) Davidson Off-site Nurse Manager - Ms. Rachael Varady Counsellor – Dr. Lois Tonkin Off-site Senior Counsellor - Ms. Evelyn Zwahlen	Surveillance 30 May to 1 June, 2018	Full 12 months
Repromed Auckland	105 Remuera Road, Auckland	107	Medical Director – Dr Guy Gudex Scientific Director – Dr Debbie Blake Nurse Manager - Megan Black Senior Counsellor - Helen Nicholson	Surveillance 13 to 17 May, 2019	Full 12 months

Table 4. ART Unit in Northern Territory. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Repromed Darwin	Repromed Darwin Darwin Private Hospital Rocklands Drive, Tiwi NT 0810	801	Medical Director – Dr Greg Phillipson Laboratory Supervisor – Simone De Clouett Off-site Scientific Director – Nurse Co-ordinator – Carole Tilbrook Off-site Nurse Manager - Carole Tilbrook Senior Counsellor - Bronwyn Russell	Surveillance 3 & 4 July, 2018	Full 12 months

Table 5. ART Units in Queensland. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Adora Fertility Brisbane	Level 1, Shops 19 – 24, 146 Blunder Road Oxley QLD 4073	436	Clinical Director – Dr Jim Heymann Medical Director – Dr Janelle McDonald Laboratory Supervisor – Ivy Dacruz Scientific Director – Lauren Hiser Nurse Co-ordinator – Madeline Towns Off-site Nurse Manager - Karina Bosetti Senior Counsellor - Dr Joel Cullin	Surveillance 22 October, 2018	Full 12 months
Cairns Fertility Centre		424	Clinical Director - Dr Sunthra Lingam Off-site Medical Director – Dr John Yovich Laboratory Supervisor – Thuy Vu Off-site Scientific Director – Jason Conceicao Nurse Manager - Jodie Cockerell Senior Counsellor - Charlene Halfhyde	Surveillance 6 September, 2018	Full 12 months
CARE Fertility	Suite 9A, Greenslopes Private Hospital, Newdegate Street, Greenslopes 4120	425	Medical Director – Dr Clare Boothroyd Scientific Director – Dr. Kristy Demmers Nurse Manager - Deborah Simpson Senior Counsellor - Ms. Narelle Dickinson	Surveillance 4 & 5 September, 2019	Full 12 months
CARE Fertility Toowoomba	Suite 109 Medici Medical Centre 15 Scott Street Toowoomba QLD 4350	435	Clinical Director – Dr. Anthony Cerqui Off-site Medical Director – Dr. Clare Boothroyd Scientific Director – Dr. Oksana Struikhina Nurse Co-ordinator – Meg Allwright Off-site Nurse Manager - Carmel Carrigan Senior Counsellor - Ms. Narelle Dickinson	Surveillance 20 June, 2019	Full 12 months
City Fertility Centre – Brisbane		401	Medical Director – Dr Julie Lindstrom Laboratory Supervisor – Emmy Hung Off-site Scientific Director – Adnan Catakovic Nurse Manager - Rowena Martin Senior Counsellor - Dr Jodie Housman	1 & 4 April, 2019	Full 12 months
City Fertility Centre – Gold Coast		418	Medical Director – Dr Andrew Davidson Laboratory Supervisor – Sue Watson Off-site Scientific Director – Adnan Catakovic Nurse Manager - Angela Lowery Senior Counsellor – Dr Donna Griffiths	Surveillance 2 April, 2019	Full 12 months



<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
City Fertility Centre – Southside		427	Medical Director – Dr Neil Astill Laboratory Supervisor – Savann Ouk Off-site Scientific Director – Adnan Catakovic Nurse Manager - Kita Soltezs Senior Counsellor – Dr Jodie Housman	Surveillance 3 April, 2019	Full 12 months
Coastal IVF	Corner of Esplanade & Second Avenue, Maroochydore, QLD 4558	402	Medical Director – Dr. Paul Stokes Scientific Director – Peter Jackson Nurse Manager - Sarah Robinson Senior Counsellor - Rine Frouws	Surveillance 4 June, 2019	Full 12 months
Fertility Solutions Bundaberg		426	Medical Director – Dr James Orford Scientific Director – Jean Scott Nurse Manager - Denise Donati Senior Counsellor - Rine Frouws	Surveillance 26 February, 2019	Full 12 months
Fertility Solutions Sunshine Coast		421	Medical Director – Dr James Orford Scientific Director – Jean Scott Nurse Manager - Denise Donati Senior Counsellor - Rine Frouws	Surveillance 25February, 2019	Full 12 months
Life Fertility Clinic	St Andrews Place, Level 1, Suite 298, 33 North Street, Spring Hill QLD 4000	422	Medical Director – Dr Glenn Sterling Scientific Director – Dr Elizabeth Butler Nurse Manager - Helen Rolleston Senior Counsellor - Dr Joel Cullin	Surveillance 27 & 28 February, 2019	Full 12 months
Monash IVF Auchenflower	The Wesley Hospital Level B2 451 Coronation Dr Auchenflower 4066	417	Clinical Director – Dr Ross Turner Off-site Medical Director – Dr Irving Korman Laboratory Supervisor – Tara Ross Off-site Scientific Director – Dr Deidre Zander-Fox Nurse Manager – Margie Dangerfield Senior Counsellor – Antonia Solomon	Surveillance 12 June, 2019	Full 12 months
Monash IVF Gold Coast	Level 3, 2 Short St, Southport 4215	405	Medical Director – Dr Irving Korman Laboratory Supervisor – Dr Kristy Demmers Off-site Scientific Director – Dr Deidre Zander-Fox Nurse Manager – Tracey Dobbs Senior Counsellor – Dr Donna Griffiths	Surveillance 11 June, 2019	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Monash IVF Rockhampton	Hillcrest Specialist Centre Suite 2 Talford Lane Rockhampton	408	Clinical Director – Dr Mark Leydon Off-site Medical Director – Dr Irving Korman Laboratory Supervisor – Patrick Applegarth Off-site Scientific Director – Dr Deidre Zander-Fox Nurse Manager – Judy Applegarth Senior Counsellor – Joanne Bell	Surveillance 13 & 14 June, 2019	Full 12 months
Monash IVF Townsville	10 Martinez Ave, West End Townsville 4810	420	Clinical Director – Dr Mark Leydon Off-site Medical Director – Dr Irving Korman Laboratory Supervisor – Patrick Applegarth Off-site Scientific Director – Dr Deidre Zander-Fox Nurse Manager – Judy Applegarth Senior Counsellor - Sally O'Brien	Surveillance 28 May, 2019	Full 12 months
Queensland Fertility Group	3rd Floor, Watkins Medical Centre 225 Wickham Terrace Brisbane QLD 4000	416	Medical Director – Dr. David Molloy Scientific Director – Ms Jacqui Irving Nurse Manager - Carmel Carrigan Senior Counsellor - Michael Condon	Surveillance 1, 2, 6 & 7 August 2018	Full 12 months
QFG Cairns	16 Upward Street, Cairns QLD 4870	409	Clinical Director – Dr Anne Coffey Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Dr Sally Hall Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Vacant Off-site Nurse Manager - Carmel Carrigan Counsellor – Maggie Ballati Off-site Senior Counsellor - Michael Condon	Surveillance 17 August, 2018	Full 12 months
QFG Gold Coast / The Fertility Centre Gold Coast	QFG: Pindara Place, 13 Carrara Street, Benowa QLD 4217 TFC: Ground Floor, 210 Ashmore Rd Benowa QLD 4217	410	Clinical Director – Dr. Michael Flynn Off-site Medical Director – Dr. David Molloy Laboratory Supervisor – Jasmine Jones Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Sally-Ann McLeod Off-site Nurse Manager - Carmel Carrigan Senior Counsellor - Michael Condon	Surveillance 8 & 9 August, 2018	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
QFG Mackay	85 Willetts Road, North Mackay QLD 4740	411	Clinical Director -- Dr Lance Herron Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Lauren Marano Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Position vacant Off-site Nurse Manager - Carmel Carrigan Counsellor – Catherine Holland Off-site Senior Counsellor - Michael Condon	Surveillance 10 August, 2018	Full 12 months
QFG Sunshine Coast	Suite 3, Building A, Nucleus Medical Suites, 23 Elsa Wilson Drive, Buderim QLD 4556	404	Clinical Director – Dr James Moir Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Melissa Taylor Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Michelle Gall Off-site Nurse Manager - Carmel Carrigan Counsellor – Barbara Wood Off-site Senior Counsellor - Michael Condon	Surveillance 15 & 16 August, 2018	Full 12 months
QFG Toowoomba	Suite 15, 9 Scott Street, Toowoomba QLD 4350	414	Clinical Director – Dr John Esler Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Andrew Noble Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Leita Fien Off-site Nurse Manager - Carmel Carrigan Counsellor – Dr Sharon Wilkinson Off-site Senior Counsellor - Michael Condon	Surveillance 13 August, 2018	Full 12 months
QFG Townsville	Oxford Medical Suites, 18 Oxford Street, Hyde Park, QLD 4812	415	Clinical Director – Dr. Ron Wah Chang Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Linda Robertson Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Gertrude (Trudy) Stevenson Off-site Nurse Manager - Carmel Carrigan Counsellor – Alix Gibson Off-site Senior Counsellor - Michael Condon	Surveillance 3 August, 2018	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
The Fertility Centre - Springwood	Floor 3, The Gateway Building, 2 Murrabung Road, Springwood QLD 4127	429	Clinical Director – Dr Ben Kroon Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Christofer Roling Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Vacant Off-site Nurse Manager - Carmel Carrigan Senior Counsellor - Michael Condon	Surveillance 14 August, 2018	Full 12 months
The Fertility Centre Sunshine Coast	Suite 21, Ground Floor, 5 Innovation Parkway, Birtinya QLD 4575	433	Clinical Director – Dr. James Moir Off-site Medical Director – Dr David Molloy Laboratory Supervisor – Melissa Taylor Off-site Scientific Director – Jacqui Irving Nurse Co-ordinator – Donna Price Off-site Nurse Manager - Carmel Carrigan Counsellor – Barbara Wood Off-site Senior Counsellor - Michael Condon	Surveillance 15 & 16 August, 2018	Full 12 months

Table 6. ART Units in South Australia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Family Fertility Centre	57-59 Anzac Hwy, Ashford Specialist Centre, Ashford SA 5035	504	Medical Director – Dr. Marcin Stankiewicz Scientific Director – Megan Inge Nurse Manager - Ms. Tania Carson Senior Counsellor - Dr Melissa Oxlad	Stage 2 audit 24 April, 2019	Full 12 months
Fertility SA		503	Medical Director – Dr Bruno Radesic Scientific Director – Michael Barry Nurse Manager - Andrea Wilson Senior Counsellor – Rebecca Kerner	Surveillance 6 & 7 June, 2019	Full 12 months
Flinders Fertility	Blackwood Community Hospital, 13 Laffers Road, Belair SA 5052	502	Medical Director – Prof Christopher Haines Scientific Director – Dr Hermann Fernandez Nurse Manager - Joanne Perrott Senior Counsellor - Julie Potts	Surveillance 24 & 25 September, 2018	Full 12 months
				Relocation 11 & 26 June, 2019	Standard 3 months
Repromed	180 Fullarton Road, Dulwich SA 5065	501	Medical Director – Professor Kelton Tremellen Deputy Scientific Director – Dr Leanne Pacella-Ince Nurse Manager - Carole Tilbrook Senior Counsellor – Emma Angel	Surveillance 16 June & 2 July 2018	Full 12 months

Table 7. ART Units in Tasmania. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Fertility Tasmania	Level 4, 81 Elizabeth Street Hobart TAS 7000	704	Clinical Director – Dr. Irena Nikakis Off-site Medical Director – Dr Richard Henshaw Scientific Director – Dr Petra Wale Nurse Co-ordinator – Felicity Medhurst Off-site Nurse Manager - Gillian Homan Senior Counsellor – Dr. Amy Washington	Surveillance 26 October 2018	Full 12 months
TasIVF Hobart	Ground Floor, 2 Melville St, Hobart TAS 7000	701	Medical Director – Dr Bill Watkins Scientific Director – Ms Imogen Liew Nurse Manager - Christina Mahony Senior Counsellor - Lynette Quayle	Surveillance 31 October & 1 November 2018	Full 12 months
TasIVF Launceston	11 High Street, Level 4, Queen Victoria Tower East Launceston TAS 7250	703	Medical Director – Dr Bill Watkins Scientific Director – Ms Imogen Liew Nurse Manager - Christina Mahony Senior Counsellor - Lynette Quayle	Surveillance 2 November 2018	Full 12 months

Table 8. ART Units in Victoria. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Adora Fertility	9/13 Flintoff Street Greensborough VIC 3088	326	Clinical Director – Dr Sascha Edelstein Off-site Medical Director – Dr Janelle McDonald Laboratory Supervisor – Ramya Sivanandam Off-site Scientific Director – Lauren Hiser Nurse Co-ordinator – Emily Hinz Off-site Nurse Manager - Karina Bosetti Senior Counsellor - Cal Volks	Surveillance 21 November, 2018	Full 12 months
Ballarat IVF	1105 Howitt Street Wendouree VIC 3355	305	Medical Director – Dr Russell Dalton Laboratory Supervisor – Karly Cook Off-site Scientific Director – Dr David Edgar Nurse Manager – Glenda Woods Senior Counsellor - Meredith O’Loughlan	Surveillance 27 February, 2019	Full 12 months
City Babies	17 Erin Street Richmond VIC 3121	323	Medical Director – Dr Gareth Weston Scientific Director – Dr James Catt Nurse Manager – Susan Chamberlain Senior Counsellor - Belinda Chuah	Follow-up 20 March, 2019	Remainder of the 12 months
City Fertility Centre Bundoora		322	Medical Director – Dr Alex Eskander Laboratory Supervisor – Allecia Swale Off-site Scientific Director – Adnan Catakovic Nurse Manager - Christine Hayes Senior Counsellor - Michelle Mann	Surveillance 1 & 10 April, 2019	Full 12 months
City Fertility Centre Melbourne		315	Medical Director – Dr David Wilkinson Laboratory Supervisor – Susan Baohm Off-site Scientific Director – Adnan Catakovic Nurse Manager - Rachael McKinn Senior Counsellor - Michelle Mann	Surveillance 1 & 9 April, 2019	Full 12 months

<b>Unit</b>	<b>Address</b>	<b>RTAC #</b>	<b>Key personnel</b>	<b>Audit</b>	<b>Licence</b>
Genea Melbourne	Level 5 & Level 7, 10 Martin Street, Heidelberg, VIC 3084	327	Clinical Director – Dr. Kate McIlwaine Medical Director – Assoc Prof Mark Bowman Laboratory Supervisor – Eve Glage Off-site Scientific Director – Mr Stephen McArthur Nurse Co-ordinator – Michelle Delaney Off-site Nurse Manager - Ms. Rachael Varady Counsellor – Wendy Doyle Off-site Senior Counsellor - Ms. Evelyn Zwahlen	Surveillance 31 <sup>st</sup> May, 2019	Full 12 months
Melbourne IVF	10/320 Victoria Parade, East Melbourne, 3002 VIC	304	Medical Director – Dr. Lyndon Hale Laboratory Supervisor – John Stevens Off-site Scientific Director – Prof. David Gardner Nurse Manager - Michelle Young Senior Counsellor - Amy McCarty Stevens	Surveillance 4, 5 & 8 March 2019	Full 12 months
Monash IVF Bendigo		306	Clinical Director – Dr Mark Jalland Medical Director – Assoc Prof Luk Rombauts Laboratory Supervisor – Off-site Scientific Director – Jayne Mullen Nurse Co-ordinator – Annie Dixon Off-site Nurse Manager - Nicolette Curtis Counsellor - Andrea Smales Off-site Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 7 February, 2018	Full 36 months
Monash IVF Clayton	Monash Specialist Private Hospital, 252-256 Clayton Rd, Clayton	301	Medical Director – Professor Luk Rombauts Laboratory Supervisor – Matthew Wiltshire Off-site Scientific Director – Jayne Mullen Nurse Co-ordinator – Karen Dudley Off-site Nurse Manager - Nicolette Curtis Senior Counsellor - Rita Alesi	Surveillance 8 March, 2019	Full 12 months
Monash IVF Geelong	Geelong Private Medical Centre 73-79 Little Ryre St, Geelong	308	Clinical Director – Dr Prudence Johnstone Off-site Medical Director – Professor Luk Rombauts Laboratory Supervisor – Lisa Leonard-Johnson Off-site Scientific Director – Jayne Mullen Nurse Co-ordinator – Melissa Keogh Off-site Nurse Manager - Nicolette Curtis Counsellor – Andréa Smales Off-site Senior Counsellor - Rita Alesi	Surveillance 6 March, 2019	Full 12 months



<b>Unit</b>	<b>Address</b>	<b>RTAC #</b>	<b>Key personnel</b>	<b>Audit</b>	<b>Licence</b>
Monash IVF Hawthorn	Epworth Hospital, Level 7, 89 Bridge Road, Richmond 3121	302	Clinical Director – Dr Gareth Weston Off-site Medical Director – Professor Luk Rombauts Laboratory Supervisor – Sarah Johnstone Off-site Scientific Director – Jayne Mullen Nurse Co-ordinator – Chloe Ashton Off-site Nurse Manager - Nicolette Curtis Senior Counsellor - Rita Alesi	Surveillance 7 March, 2019	Full 12 months
Monash IVF Sale	Central Wellington Healthcare Group Guthridge Parade Sale VIC 3850	310	Medical Director – Assoc Prof Luk Rombauts Scientific Director – Jayne Mullen Nurse Manager - Nicolette Curtis Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 30 March	Full 36 months
Monash IVF Sunshine	Suite 2, 147 Furlong Road, St Albans VIC 3021	317	Medical Director – Assoc Prof Luk Rombauts Scientific Director – Jayne Mullen Nurse Manager - Nicolette Curtis Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 24 January, 2018	Full 36 months
Monash IVF Mildura	190 Ontario Avenue Mildura VIC 3500	325	Medical Director – Assoc Prof Luk Rombauts Scientific Director – Jayne Mullen Nurse Manager - Nicolette Curtis Senior Counsellor - Rita Alesi	Surveillance Satellite Unit 20 February, 2018	Full 36 months
Melbourne IVF Mt Waverley	3 Meadow Crescent, Mt Waverley, 3149 VIC	321	Medical Director – Dr Lyndon Hale Laboratory Supervisor – John Stevens Off-site Scientific Director – Prof. David Gardner Nurse Co-ordinator – Off-site Nurse Manager - Michelle Young Counsellor – Off-site Senior Counsellor - Amy McCarty Stevens	Surveillance 7 March, 2019	Full 12 months
The Egg Freeze Centre by N°1 Fertility & Number 1 Fertility East Melbourne		329	Medical Director – Dr Lynn Burmeister Scientific Director – Dr Kelli Sorby Nurse Manager - Lauren Frail Senior Counsellor - Dr Sarah Nowoweiski	Egg Freeze Centre Surveillance 27 February, 2019	No. 1 Fertility Stage 2 Both Full 12 months
Number 1 Fertility Geelong	Level 3, Suite 3.1, 1 Epworth Place Waur Ponds VIC 3216	328	Medical Director – Dr Lynn Burmeister Scientific Director – Dr Kelli Sorby Nurse Manager - Sharyn Lanham Senior Counsellor - Dr Sarah Nowoweiski	Surveillance 10 December, 2018	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Reproductive Services Unit	The Women's Hospital, 2nd Floor, Cnr Grattan Street & Flemington Road, Parkville, 3052 VIC	303	Clinical Director – Dr Kate Stern Off-site Medical Director – Dr. Lyndon Hale Laboratory Supervisor – Harold Bourne Off-site Scientific Director – Prof. David Gardner Nurse Co-ordinator – Lidia Dello Rosso Off-site Nurse Manager - Michelle Young Senior Counsellor - Amy McCarty Stevens	Surveillance 6 March, 2019	Full 12 months

Table 9. ART Units in Western Australia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Adora Fertility	Suite 3, 9 Perilya Road Craigie WA 6025	609	Clinical Director – Dr Santanu Baruah Off-site Medical Director – Dr Janelle McDonald Laboratory Supervisor – Natalie Moska Off-site Scientific Director – Ms Lauren Hiser Nurse Co-ordinator – Rachel Meldrum Off-site Nurse Manager – Karina Bosetti Senior Counsellor – Suzanne Midford	Surveillance 6 August, 2018	Full 12 months
Concept Fertility Centre	218 Nicholson Road Subiaco WA 6008	602	Medical Director – Dr Lucy Williams Scientific Director – Dr Peter Burton Nurse Manager – Jenny Browne Senior Counsellor – Dr Iolanda Rodino	Surveillance 5 March, 2019	Full 12 months
Fertility Great Southern	Unit 5, 3 Shadforth Road Denmark WA 633	608	Medical Director – Dr Jay Natalwala Scientific Director – Dr Stephen Junk Nurse Manager – Kate Ladwig Senior Counsellor – Dr Elizabeth Webb	Surveillance 3 April, 2019	Full 12 months
Fertility North	Suite 30, Level 2 Joondalup Private Hospital 60 Shenton Avenue Joondalup WA 6027	604	Medical Director – Dr Vincent Chapple Scientific Director – Dr Melanie Walls Nurse Manager – Nicole Barnes Counsellor – Dr Elizabeth Webb	Surveillance 1 & 2 April, 2019	Full 12 months
Fertility Specialists WA	Bethesda Hospital Queenslea Drive Claremont WA 6010	606	Medical Director – Professor Roger Hart Laboratory Supervisor – Emily Zuvela Scientific Director – Dr John Ryan Nurse Manager – Hillary Readings Senior Counsellor – Louise Buck	Surveillance 1 October, 2018	Full 12 months
Fertility Specialists South	First Floor, 764 Canning Highway, Applecross WA 6153	607	Medical Director – Professor Roger Hart Laboratory supervisor – Emily Zuvela Scientific Director – Dr John Ryan Nurse Manager – Hillary Readings Senior Counsellor – Michelle Stuckey	Surveillance 2 October, 2018	Full 12 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Genea Hollywood	Level 2, 190 Cambridge Street, Wembley, Perth WA 6014	603	Medical Director – Dr Simon Turner Laboratory Supervisor – Ms Itziar Rebollar-Lazaro Off-site Scientific Director – Mr Steven McArthur Nurse Co-ordinator – Kate Brian & Tania Gardiner Off-site Nurse Manager – Ms. Rachael Varady Senior counsellor – Cailin Jordan	Surveillance 16 & 17 April, 2019	Full 12 months
Pivet Medical Centre	166 – 168 Cambridge Street Leederville WA 6007	601	Medical Director – Dr John Yovich Scientific Director – Mr Jason Conceicao Nurse Manager – Sara Mayes & Georgia Coffey Counsellor – Margaret Van Keppel	Surveillance 8 March, 2019	Full 12 months

## APPENDIX 2. INTERNATIONAL ART UNITS

Table 10. ART Units in China. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Center for Reproductive Medicine Renji Hospital	845 Lingshan Road, Shanghai, China	1023	Medical Director – Prof Sun Yin Scientific Director – Ms Ning Yao Nurse Manager – Ms Huiqin Xi Senior Counsellor – Dr Liang a Juan	Stage 2 28 to 30 January, 2019	Full 12 months
IHMED International Reproductive Medicine Centre	2F & 7F No 178, Sec. 3, Xinyi Road, Da'an District, Taipei City 106, Taiwan	1017	Medical Director – Dr Shao-Ping (Fred) Weng Scientific Director – Chiao-Hui (Joyce) Liu Nurse Manager – Abigail Liu Senior Counsellor – Abigail Liu	Stage 2 3 to 6 September, 2018	Full 12 months

Table 11. ART Units in Indonesia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Morula IVF Jakarta	Graha Anam 2nd Floor, Jl. Teuku Cik Ditiro No. 11 Menteng, Jakarta Pusat 10350, Indonesia	1009	Medical Director – Dr Arie A. Polin Scientific Director – Prof Arief Boediono Nurse Manager – Ramahta Pinem Senior Counsellor – Dr Augustine Yeni Tendang	Surveillance 13 and 14 August, 2018	Full 12 months

Table 12. ART Units in Malaysia. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
KL Fertility Centre	LG Lot 30 DC Mall, 6 Jalan Damanlela, Bukit Damansara 50490, Kuala Lumpur, Malaysia	1002	Medical Director – Dr Prashant Nadkarni Laboratory Manager – Ms Sim Poo Keen Off-site Scientific Director – Dr Deirdre Zander-Fox Nurse Manager – Ms Bong Min Yi Counsellor - Ms Suwannee Pongprakyun Off-site Senior Counsellor – Rita Alesi	Surveillance 18 & 19 March, 2019	Full 12 months
TMC Fertility and Women’s Specialist Centre	2nd Floor, Tropicana Medical Centre, 11, Jalan Teknologi PJU 5, 47810, Kota Damansara, 47810 Petaling Jaya, Selangor, Malaysia	1010	Medical Director – Dr Surinder Singh Scientific Director – Ms Tee Sze Tian Nurse Manager – Ms Tan Mei Yuen Senior Counsellor – Ms Ann Ding Choong Ai	Surveillance 15 & 16 November, 2018	Full 12 months
Sunfert International Fertility Centre	Unit 2-2, Level 2, Nexus, Bangsar South, No.7 Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia	1013	Medical Director – Dr Eason Sinthamoney Laboratory Manager – Audrey Kit Mei Foong Off-site Scientific Director – Dr. Dean Morbeck Nurse Manager – Catherine Chuah Hsiu Ling Senior Counsellor – Mr Ong Chong Tee	Surveillance 12 & 13 November, 2018	Full 12 months
Fertility Associates Kuala Lumpur (FALS)	106 Jalan Gasing, Section 5, Petaling Jaya, 46000 Selangor, Kuala Lumpur, Malaysia	1014	Medical Director – Dr Arasu Muthusamy Laboratory Manager – Quan Mun Theng Scientific Director – Dr Dean Morbeck Nurse Manager – Sri Rajeswari Jothiram Senior Counsellor – Maureen Lim	Surveillance 14 & 15 November, 2018	Full 12 months
IVF Centre@Medini	Gleneagles Medini Hospital, Level 1, COE Block, No.2 Jalan Medini Utara, Medini Iskandar 79250 Iskandar Puteri, Johur Darul Takzim, Malaysia	1018	Clinical Director – Dr T. Valliammai Jayanthi Thirunavuk Arasoo Off-site Medical Director – Prof Soon-Chye Ng Laboratory Manager – Sim Siok Keng Off-site Scientific Director – Dr Nai Quing Chen Nurse Manager – Wong Hui Xian Senior Counsellor – Dr Abdul Kadir Abu Bakar	Surveillance 24 & 25 June, 2019	Full 12 months

**Table 13. ART Units in Singapore.** Key personnel are those in post at the audit. Please note that Units in Singapore are audited every two years with all criteria assessed. This was at the request of the Singapore Government.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Thomson Fertility Centre Pte Ltd	Novena Specialist Center, Level 7, Units 02-07, 8 Sinaran Drive, Singapore 307470	1000	Medical Director – Dr Loh Seong Feei Scientific Director – Dr Ethiraj Balaji Prasath Nurse Manager – Tiong Xuei Min (Elaine) Senior Counsellor – Tay Shelwyn Seoklin	Surveillance 29 & 30 January, 2018	Full 24 months
Sincere IVF Center	06 – 09 Novena Specialist, Center, 8 Sinaran Drive, Singapore 307470	1003	Medical Director – Prof Soon-Chye Ng Scientific Director – Dr Nai Quing Chen Nurse Manager – Miss Han Dan Senior Counsellor – Dr Adrian Wang	Surveillance 1 June, 2018	Full 24 months
Virtus Fertility Centre	#09-01 Scotts Medical Centre, Pacific Plaza , 9 Scotts Road, Singapore 2280	1004	Medical Director – Dr Roland Chieng Kai Heng Scientific Director – Dr Liow Swee Lian Nurse Manager – Ms Wang Jianhua Senior Counsellor – Ms Tanja Faessler-Moro	Surveillance 8 & 9 October, 2018	Full 24 months
Assisted Reproduction Unit @ ACRM	Gleneagles Hospital, 6A Napier Road, Singapore 258500	1005	Medical Director – Dr Lim Min Yu Scientific Director – Dr Suresh Kattera Nurse Manager – Tan Mei Yin (Serina) Senior Counsellor – Faith Felicitas Hogan	Surveillance 9 & 10 October, 2018	Full 24 months
Mount Elizabeth Fertility Centre	Level 3, Block B, Mount Elizabeth Hospital, Singapore 228510	1006	Medical Director – Dr Ann Tan Sian Scientific Director – Ng Lai Cheng Nurse Manager – Lyn Grace Dinglasan Senior Counsellor – Adrian Lau Hak Liang	Surveillance 11 & 12 October, 2018	Full 24 months
Raffles Fertility Centre	585 North Bridge Road, #13-00 Raffles Hospital, Singapore 188770	1007	Medical Director – Dr Sheila Loh Scientific Director – Ms Yin Yin Yong Nurse Manager – Liang Yee Ping (Michelle) Senior Counsellor – Cecilia Chu	Surveillance 15 & 16 October, 2018	Full 24 months
Pacific Fertility Institutes Medical Clinic	Royal Square at Novena, #8-01 101 Irrawaddy Road, Singapore	1016	Medical Director – Dr Suresh Nair Scientific Director – Ahmad Kamal Bin Abdul Jalik Nurse Manager – Loh Kyun Yen (Tovelle) Senior Counsellor – Faith Felicitas Hogan	Surveillance 8 October, 2018	Full 24 months
Centre for Assisted Reproduction (CARE)	8 Sinaran Drive, #05-05 Novena Specialist Center, Singapore	1019	Medical Director – Dr Paul Tseng Scientific Director – Wong Lai Mung (Christine) Nurse Manager – Ms Lim Shao Min (Rachael) Senior Counsellor – Dr Ang Peng Chye	Surveillance 19 October, 2018	Full 24 months

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Singapore General Hospital Centre for Assisted Reproduction	Block 5 Level 1, Singapore General Hospital, Outram Road, Singapore	1020	Medical Director – Assoc Prof Yu Su Ling Scientific Director – Amy Lee Shaw Nurse Manager – Diana Chia Senior Counsellor – Cecilia Loo	Surveillance 17 & 18 October, 2019	Full 24 months

Table 14. ART Units in Thailand. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
Safe Fertility	17th Floor, Amarin Tower, 496-502 Ploenchit Road, Lumpini Pathumwan, Bangkok, Thailand	1001	Medical Director – Dr Wiwat Quangkananugruk Scientific Director – Ms. Sujin Chanchamroen Nurse Manager – Mrs Nichna Samniangngam Senior Counsellor – Miss Sasipan Gunyong	Surveillance 8 & 9 November 2018	Full 12 months
Jetanin IVF Clinic	5/3 Chitlom, Ploenchit Road, Lumpinee, Pathumwan Thailand	1021	Medical Director – Dr Somjate Manipalviratn Scientific Director – Usanee Jetsawangri Nurse Manager – Sireethip Ketphan Senior Counsellor – Parinda Aojanepong	Stage 2 29 October – 1 November, 2018	Full 12 months



Table 15. ART Units in Vietnam. Key personnel are those in post at the audit.

<i>Unit</i>	<i>Address</i>	<i>RTAC #</i>	<i>Key personnel</i>	<i>Audit</i>	<i>Licence</i>
IVFMD Tan Binh	3rd Floor, My Duc Hospital, No.4, Nui Thanh Street, Ward 13, Tan Binh District, Ho Chi Minh City, Vietnam	1008	Medical Director – Dr Dang Quang Vinh Scientific Director – Mr. Huynh Gia Bao Nurse Manager – Ms. Hoang Thi Thao Senior Counsellor – Dr Nguyen Thi Hong Nhung	Surveillance 15 & 16 January, 2019	Full 12 months
The Infertility Department of Tu Du Hospital	284 Cong Quynh, District 1 Ho Chi Minh City, Vietnam	1011	Medical Director – Dr Le Thi Minh Chau Scientific Director – Dr Tran Thi Hanh Dung Nurse Managers – Dang Thi Doang Trang and Nguyen Thi Dieu Man Senior Counsellor – Dr Vo Thi Tuong Vy	Surveillance 21 & 22 January, 2019	Full 12 months
Hanh Phuc Fertility Centre	18 Binh Duong Boulevard, Thuan An District, Binh Duong Province, Vietnam	1012	Medical Director – Dr Huynh Thi Thu Thao Scientific Director – Mr Vo Thien An Nurse Manager – Ms Le Ngoc Han Senior Counsellor – Ms Dong Thi Anh Thy and Ms Phan Thi Hoai Yen	Surveillance 6 & 7 May, 2019	Full 12 months
IVFMD Phu Nhuan	Phu Nhuan Hospital, 43 R2 – R4 Ho Van Hue Street, Ward 9, Phu Nhuan District, Ho Chi Minh City, Vietnam	1015	Medical Director – Dr Nguyen Khanh Linh Scientific Director – Mr Mai Cong Minh Tam Nurse Manager – Ms Vo Thi Huyen Chau Senior Counsellor – Dr Le Thi Hong Nhung	Surveillance 17 & 18 January 2019	Full 12 months
The Infertility Department of Hung Vuong Hospital	128 Hong Ban Street, Ward 12 District 5, Ho Chi Minh City, Vietnam	1022	Medical Director – Dr Ly Thai Loc Scientific Director – Dr Vu Dinh Tuan Nurse Manager – Ms Le Thi Phuong Dung Senior Counsellor – Dr. Vo Thi Tuong Vy	Stage 2 26 - 29 November, 2018	Full 12 months